



Welcome to the Company Program!

NOTE TO ADVISORS:

Before you begin, please keep in mind:

- Slides will include notes and speaking points
- Agendas will include suggested timings
- If you do not have time to cover a section, make sure you adjust and move it to your next meeting
- Note the “optional” elements - feel free to skip/move these to later dates

Please note:

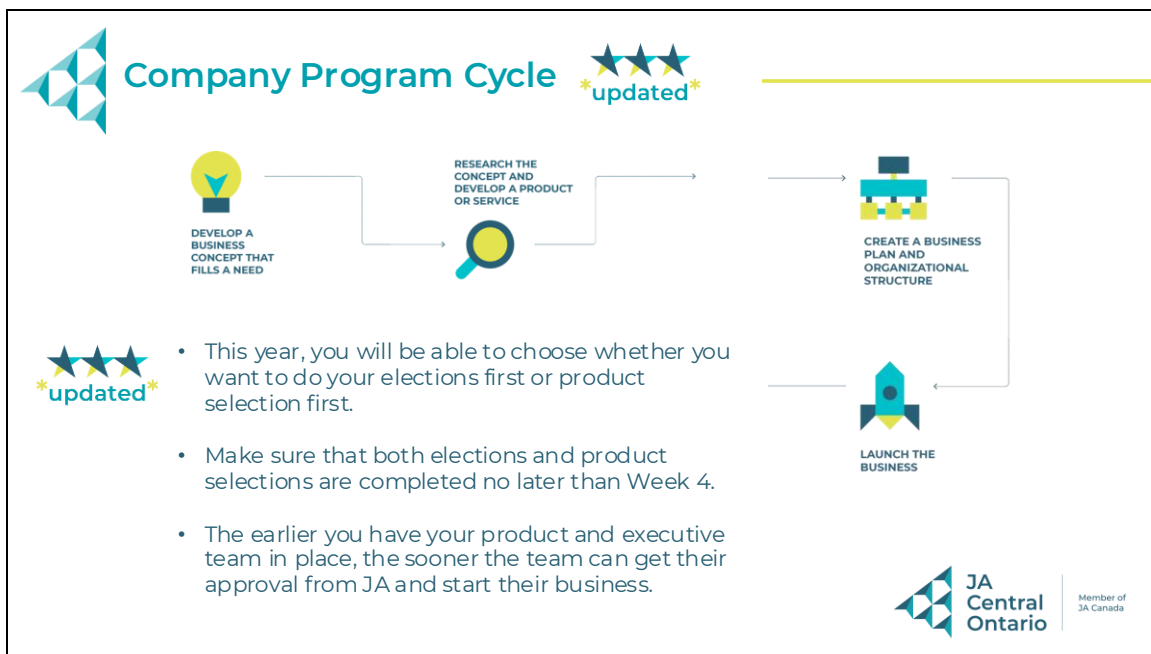
- Teams have the choice to complete their product selection OR their elections first this year.
- It's up to you and your team to decide which you'd like to complete first as long as both product selection and team elections are completed by Week 4.
- We recommend that you do product selections and elections (in whichever order preference) in Weeks 3 (Week of Nov 18-22) and 4 (Week of Nov 25-29).

Attention:

- Please do not share the PPT deck with students, parents or anyone outside of your advising team.
- If you must share, please PDF a copy before sending.
- Students should not have access to this PPT deck or the template for any reasons.

Should you have any questions or concerns, please do not hesitate to reach out to the JA Company Program team!

Email: companyprogram@jacentralontario.org



IMPORTANT FOR 2024/2025:

Product Approval Form & Executive List are both due by Friday, November 29th (end of Week 4)

Please note:

- Teams have the choice to complete their product selection OR their elections first this year.
- It's up to you and your team to decide which you'd like to complete first as long as both product selection and team elections are completed by Week 4.
- We recommend that you do product selections and elections (in whichever order preference) in Weeks 3 (Week of Nov 18-22) and 4 (Week of Nov 25-29).

Brainstorming/Ideation + (must be completed by week 4):

- You must allot time for the team to complete their product pitches AND complete the product approval form before the deadline of Friday, November 29th
- Therefore, brainstorming/ideation can take place between weeks 1 to 3 and product pitches and selection should take place sometime between weeks 3 and 4.
- If you need more time, you can request an extension to submit the product

approval form by a week.

- Often teams will have wished they selected their product sooner so that they could get started earlier so it's not always necessary to take more time.

Executive Elections (must be completed by week 4):

- You can opt to do your elections BEFORE or AFTER product selection this year. Elections must be completed by Week 4 (normally they are completed in Week 3 or 4 depending on what week you do your product selection). You must submit your executive list and organizational structure to JA no later than Friday, November 29th.

Student Management Training:

- Student Management Training is IN-PERSON this year taking place at the BMO Academy (Yonge & Dundas)
- Students elected to the 7 mandatory executive roles must attend this mandatory meeting (they can request for exemption if they have a valid reason and can appoint another student to attend in their place)
- **JA must submit the names of attendees to the venue by Monday, December 2nd so the deadline to submit the executive names (November 29th) is a firm deadline.**



Phase 1: Participants learn that JA Company Program is a life changing, hands-on experience that aims to inspire them to create an exciting entrepreneurial venture through collaboration.

Objectives:

- Get to know each other, including strengths and motivations
- Establish expectations and excite students about the program learning opportunity
- Collaboratively develop group working norms
- Consider a variety of possible products, services, and business models
- Learn about the roles available within the Company and identify leadership styles



Week 1 Agenda

1. Welcome & Attendance
2. Introductions
3. Ice-breaker
4. Admin Details
5. Brainstorming & Pitching (Bag of Junk) Activity
6. Product & Service Research Assignment
7. Executive Roles & Elections
8. Questions & Wrap-up



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Overview

The first meeting will set the tone for the rest of the program. Keep the energy high as you get to know the group and ensure that everyone is aware of what lies ahead. Group members will be introduced to the concept of ideation as they begin to brainstorm product and service ideas. This Phase will allow students to get to know each other and establish expectations about the program.

Mentor Preparation

- Ensure your location has access to computer/laptop, projector (or screen) and speakers. If this is not available, check with your Program Manager for directions.
- Review the instructions and notes in the slides to become familiar with materials/activities.
- Review videos and materials in advance on the JA Campus
- Prepare your attendance tracking document – we recommend using the Record Keeping Tool
- Prepare items needed for Bag of Junk brainstorming activity.
- Prepare photocopies of the Product and Service Research Assignment.

Note: All documents and videos referenced in the detailed instructions are

available on the JA Canada Campus under Browse --> JA Company Program.

Agenda (with suggested timing)

- Welcome & Attendance (5 min)
- Introductions (15 min)
- Ice-breakers (30 min)
- Administration and housekeeping (15 min)
- Brainstorming and Pitching (Bag of Junk) Activity (60 min)
- Product and Service Research Assignment (15 min)
- Executive Roles & Elections (10 min)
- Questions and wrap-up (5 min)
- Optional Small Group Session (15 min)

Go over the day's agenda with the students. Your welcome and introduction are built into the next slide.



Welcome!

Advising Team Contact Info

UPDATE ADVISORS CONTACT
INFORMATION HERE

JA Company Program Contact Info

companyprogram@jacentralontario.org



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Welcome

- Introduce yourself and the advising team.
- Direct students where they can address additional questions and concerns
- Use this time to take attendance
- Students were asked to complete a goals sheet prior to starting – if they have completed it, you can collect and review as an advising team to help you get to know the students' individual goals

Attendance

- We recommend using the template included in the Record Keeping Tool to keep track of attendance.
- The Lead Advisor should have the most updated list of students
- Students can request to change programs up until November 15th. Changes are only granted if there is space available in the program they wish to change to.

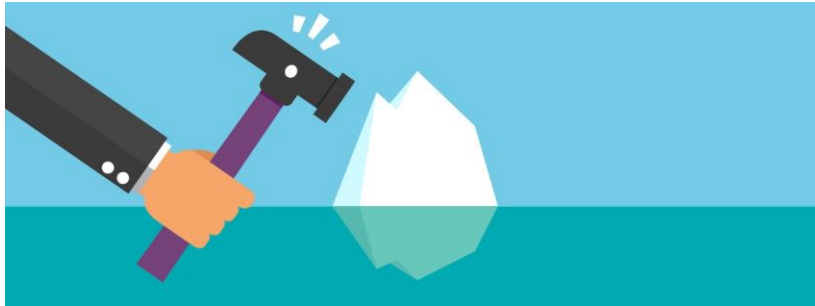
PLEASE NOTE: Any changes must be approved by JA, and not at the

advisor level. Students must complete a form found <https://www.jacentralontario.org/company-program/registration/> to make requests.

If you have any students attend your meeting that is not on your student list, please let them know they will need to reach out to JA before attending - NO EXCEPTIONS.



Ice Breaker



- Conduct an ice-breaker with students (30 minutes)

Feel free to refer to the Team Builders and Ice Breakers document and select an icebreaker from the “Getting to Know Each Other” list.

Things to keep in mind:

- You may have a mix of new and returning students to the program. Be sure to try and make everyone feel welcome in the first session.
- Some students will sign up to *JA Company Program* with friends they have made previously. There is a risk that cliques can form at the first meeting. You should do all that you can to bring the group together as a whole.
- Facilitate introductions while sitting in a circle. Allow everyone to introduce themselves (name, grade, and school, new or returning to JA). Don’t forget to have all mentors also introduce themselves. If possible, share why you are a volunteer with JA.



Admin & Housekeeping

- ☐ Review Student Orientation if you did not attend
- ☐ Remind your parents to complete Parent Consent Form online
- ☐ Go online and set up an account on the JA Canada Campus: <https://www.jacampus.org/>
- ☐ Housekeeping Rules
- ☐ Contacting Advisors
- ☐ Other



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Administration and housekeeping

- Students will have attended the Virtual Student Orientation. Direct students to the recording on the Company Program HQ site if they did not attend and have not reviewed it.
- Remind students to have their parents complete the online Parent Consent Form - this is mandatory in order to participate in the program. The online form was emailed directly to the parent/guardian on file. If their parent/guardian did not receive it, they can email JA to have it re-sent.
- The JA Canada Campus will become important tools for students over the program. Encourage them to go online and create an account. They will be able to access important information and documents about the program.
- Review any housekeeping rules for your meetings - this may include important notes regarding your meeting space (rules on bringing food/drinks, where the restrooms are, restricted areas, etc.) and if you're meeting virtually, how chat and other functions work within the virtual meeting platform you are using, etc.
- You will determine as a team your group norms in your next

meeting but for now set the rules and expectations for your first meeting to ensure it goes smoothly.

- You may also want to establish and clarify contact methods and hours for advisors: let your students know the preferred way for students to communicate with you (i.e. email address, phone number) as well as the best days and times to reach you. You may want to set expectations for students up front as to your response time (i.e. if they email you that evening, they should wait 1 to 2 business days before following up for a response, etc.)



Company Program Resources

All content and materials for students will be found on the JA Campus

To access the portal, go to the website below and create an account



<https://www.jacampus.org/>



Select ***“After-School Company Program”***

You must enroll to see the resources

Additional resources can be found on the **JA Central Ontario Headquarters (HQ):**

<https://www.jacentralontario.org/company-program/hq/>



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Review where students can locate JA Company Program resources



Company Program Deadlines



All deadlines are due at 11:59 PM on the dates listed on the [JA Calendar](#).
More information about each deadline and how to submit will be shared in the weekly emails.



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- Review major deadlines on the Company Program HQ including the first few:
 - **Product Approval Form Due** – Friday, November 29th
 - Executive List & Organizational Chart – Friday, November 29th



Company Program Events

***IN-PERSON* STUDENT MANAGEMENT TRAINING**

Saturday, December 7th – Full Day (9 a.m. to 3 p.m. TBC) – More details to come

In-Person Event – Downtown Toronto

Mandatory for all students elected to the 7 mandatory executive roles

Student will learn about departmental and leadership roles and responsibilities

SOCIAL MEDIA CHALLENGE WEEKS

February 3 to 14, 2025

Students will post on social media each day to earn points for the Team Challenge.

JA will provide the guidelines each day of what to post.



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- Review Company Program Events
- This is just a high level review of the events the students will have access to
- More information will be shared throughout the year



Company Program Events

***IN-PERSON* TRADE SHOW**

March Break – details TBD

In-person event

All Company Program teams will come together to pitch their products to guests and judges.

***IN-PERSON* INTERVIEW NIGHT**

Details TBD

In-person Event

Student award finalists will present to judges as to why they should win in their nominated award category.

***VIRTUAL* VENTUREON**

Details TBD

Virtual Event

End of year celebration to recognize students and teams for their achievements. Award winners are announced at this event.



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- Review Company Program Events
- This is just a high level review of the events the students will have access to
- More information will be shared throughout the year



Brainstorming & Pitching



When Brainstorming, be sure to:

- ✓ Defer judgment of ideas
- ✓ Go for quantity over quality
- ✓ Build on the ideas of others
- ✓ Don't hold back
- ✓ Move quickly to the next idea
- ✓ Record Everything



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- This is now the time for students to start critical brainstorming. The key thing is to ensure everyone defers judgement of ideas while in the initial process.
- Emphasis that constructive criticism should be respectful and positive, and that it can lead to better ideas overall.
- There are many approaches that this process can take. You may want to focus on ideas to solve a customer need that is of particular interest to the group, or [products](#) and services that would apply to an appealing business model. Or perhaps this is simply a “free for all” to discover what the group with gravitate toward.



Brainstorming & Pitching



Brainstorming Video:

<https://youtu.be/RgPIkx2JyQU>



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Review the Brainstorming Video



Brainstorming & Pitching

“The best ideas for companies often stem from attempting to solve personal problems or irritations. If we tried to think of a good idea, we wouldn’t have been able to think of any ideas at all.”

-Brian Chesky, Founder AirBnB



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Brainstorming & Pitching



“The Itch” Video:

<https://youtu.be/B5VjFIR8qcc>



“Where Good Ideas Come From” Video:

<https://youtu.be/NugRZGDbPFU>



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View both videos if time allows



Brainstorming & Pitching

Brainstorming can be done individually, in pairs and in groups



Brainstorming Individually

Working individually, record as many ideas as possible



Brainstorming In Pairs

Working with a partner, share ideas by taking turns. One person shares while the other person records.



Brainstorming In Groups

Everyone shares their ideas in a lively, fast-paced group discussion. Remember not to judge ideas.



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Guide students through the different ways brainstorming can be done.



Overcoming Challenges

Ideas don't seem big enough. Don't limit yourself to what is real and possible. Small ideas don't often have the ability to become big ideas without considering the seemingly impossible.

Snickering at ideas. There are no bad ideas. Introduce the phrase "Yes, and...." to encourage students to build on ideas that have been presented before.

You get stuck. Prompts often help to create breakthroughs. Consider asking the following prompting questions:

What if you were in space?

What if money was no object?

How would you deal with this if you were in a different time period?

What would you do if you were someone else?

How would you think about the problem if you were a different gender?

How would you think about the problem if you were 10 years younger?



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Brainstorming & Pitching



Think about filling a customer need.
Identify a customer need that could use a solution.



Attempt to answer the question *“How might we solve this need?”*



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Allow students time to think and share their ideas while utilizing tips for brainstorming.



Brainstorming & Pitching



Let's Brainstorm



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Allow students time to think about the scenario on the previous slide.
Invite students to share their ideas through brainstorming.



Brainstorming & Pitching



Bag of Junk



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- Once students understand the idea of critical brainstorming, follow the instructions for the [Critical Brainstorming, Bag of Junk and Pitching Activity](https://lms.jacampus.org/mod/resource/view.php?id=6217):
<https://lms.jacampus.org/mod/resource/view.php?id=6217>



Bag of Junk



- Work **individually** or in groups of **2-3**
- Using the items you have chosen, create a potential new product or service – think about a daily problem you run into personally or a bigger world issue as inspiration for your product or service
- Not all items have to be used or utilized for their intended use
- You have **15 minutes of planning** and creating and preparing your pitch



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Advisor Preparation: Gather various random objects from around your home or office (i.e. spoons, screws, bar of soap, paper clips, foam cups, etc.)

- Make 3-5 bags out of these random objects Instructions:
- Divide the group into teams consisting of three to six members.
- The teams should determine how they will work together and make decisions.
- Provide each team with a bag filled with assorted objects. These can be almost anything, i.e. a wooden spoon, a screw, a bar of soap, a computer disk, etc.

Explain that the **objective of the game is to create a potential new product or service using only the items in the bag.**

Encourage teams to think about a daily problem they run into personally or a bigger world issue as inspiration for their new product or service.

- Not all items must be used nor do they have to be utilized in their intended use.
- Inform students they will have 15 minutes for planning and creating.
- Once students have created their product or service, **they must prepare a formal pitch.**

For virtual programs, ask students to choose a random objects from home. Pair students up in groups and they must come up with a product to pitch from those objects.

****This is just an exercise in pitching, NOT their actual product pitch****



Bag of Junk



Your pitch should be **max 1 minute** and include:

- A clearly stated problem
- Description of the product/service solution
- Who is the audience and/or customer (target audience)
- What benefits will they enjoy
- What will it cost
- Why would a customer choose this product over another (competitive advantage)?
- Catchy tag line to attract the attention the product deserves



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Each team will create a 1-minute pitch to be done in front of the group.

Pitches must include:

A clearly stated problem.

A description of the product or service solution.

Who is the audience and/or customer? (target audience)

What benefits will they enjoy? What will it cost?

Why would a customer choose their product over another (competitive advantage)

What catchy tag line will attract the attention the product deserves? G

Give each group the opportunity to prepare and practice their pitch before presenting it.

Mentors can provide feedback on product or service ideas as well as pitches.



Bag of Junk



Debrief

1. How easy or difficult was it to identify a problem? How easy or difficult was it to create a solution with your bag of junk items?
2. How did the dynamics of your team help you be more innovative and creative?
3. How could the team improve the decision-making process?
4. Which presentation was most effective? Why?



Debrief Questions

1. How easy or difficult was it to identify a problem? How easy or difficult was it to create a solution with your bag of junk items?
2. How did the dynamics of your team help you be more innovative and creative?
3. How could the team improve the decision-making process?
4. Which presentation was most effective? Why?

Students can consider the following points when making their product selection for their JA Company.

It is important that everyone stands behind their product or service since each member of the company will be responsible for promoting it and selling it.

Some students start *JA Company Program* with ideas for the businesses they want to create. Make sure students understand that a company must agree on a product or service, and some ideas will not be chosen. This doesn't mean they are bad ideas; they may simply have to wait for another time. Finding the right business idea is really important to the success of the student company.

It is important to think carefully about their market, consider the steps needed to

produce a product and research where they will get the source materials for production.

Let participants know that in a few weeks, they will get to pitch their idea to the group. This was their first practice at pitching.



Product & Research Assignment

Answer as many of the questions that follow on the provided answer sheet.

This will help you prepare for pitching your idea to your team.

1. **Product** – Describe the product or service.

--

2. **Target Market** – Who are your customers?

Who:
What:
Where & When:
Why:
How much:

3. **Competitive Advantage** – Why would a customer choose you?

--

4. **Production Materials** – what materials would you need for production?

--

5. **Supply Chain & Costs** – where will you get materials and what do they cost?

Raw material	Supplier info	Per unit cost

6. **Provision Planning** – What steps will you need to take to get the materials?

Step 1:
Step 2:
Step 3:
Step 4:
Step 5:



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- Let students know that they can continue to brainstorm ideas at home and more time will be allotted to this next week.
- Review the [Product or Service Research Assignment](#) document with the group.
- The [Product or Service Research Worksheet](#) will help them work through the viability of some of their ideas. They should spend time completing for their product ideas. Pitches will occur in Weeks 3 to 4 (depends on the team). Students should select only one idea to explore in detail. They may choose to work individually or in groups. However, each student is encouraged to research one idea.
- Be sure to establish the expectation that the Product or Service Research Worksheet must be completed if a student wants to be eligible to pitch their idea. This worksheet is designed to be a simple way to structure a “Pitch Deck” (slideshow) if students choose to prepare visuals for their pitch.
- Students can access the Product and Service Research Worksheet through the Campus.



The Product

Describe the product or service.

Be as detailed as possible including any packaging that will be required.

1. Product – Describe the product or service. 	2. Target Market – Who are your customers? Who: What: Where & When: Why: How much:
3. Competitive Advantage – Why would a customer choose you?	4. Production Materials – what materials would you need for production?

Breaking down each element in the Product or Service Research Worksheet - Student should be using this as a guide to complete the research for their product ideas/pitches



Target Market



Your target market is your defined group of customers who are most likely to purchase a product or service.

Who? Who are your customers, what is their age range, what gender are they?

What? What would they think of your product or service?

Where & When? Where would they do business with you? When is the best time for you to sell to them?

Why? Why would customers want to use your product/service?

How much? What price would they be willing to pay?

Breaking down each element in the Product or Service Research Worksheet - Student should be using this as a guide to complete the research for their product ideas/pitches



Competitive Advantage



What will lead a customer to buy your product or use your service over another?



What other products or services would be in direct competition and how much they charge?



What business model best suits your ideas or creates an advantage?

Production Materials

Describe the materials/resources need for the product or to provide your service. Include everything you may need to implement your product or service. For example, if you are creating a website, you may need a domain, website builder, design software, stock photography, etc.



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Breaking down each element in the Product or Service Research Worksheet - Student should be using this as a guide to complete the research for their product ideas/pitches



Supply Chain & Costs

Go online to find out the cost of the materials you will need to produce/implement your product or deliver your service or dropship your product.

Shop around!



5. Supply Chain & Costs – where will you get materials and what do they cost?		
Raw material	Supplier	Per unit cost

How much do you think you could sell your product or service for?



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Breaking down each element in the Product or Service Research Worksheet - Student should be using this as a guide to complete the research for their product ideas/pitches



Provision Planning

- ☐ Are materials/resources easily available?
- ☐ Are there enough steps in production/implementation to involve the whole team?
- ☐ Are special skills required? Does your team have those skills?
- ☐ Are there licenses or certificates needs to provide this product?
- ☐ Are there any issues with availability of materials/resources for this product or service?

6. Provision Planning – what steps will you take to get the materials?

Step 1:
Step 2:
Step 3:
Step 4:
Step 5:



Breaking down each element in the Product or Service Research Worksheet - Student should be using this as a guide to complete the research for their product ideas/pitches



Get Ready To Pitch

Prepare your Pitch!



In 2 or 3 weeks, students will be pitching their product ideas to be considered by their team.

- You will have maximum of two minutes to pitch your product or service idea.
- Your Product or Service Research worksheet should be used to create a six slide "Pitch Deck".
- You must hand in the worksheet or a printed "Pitch Deck" to be eligible to share your idea.
- Be creative! Have a prototype if possible.
- Your peers will be evaluating pitches. Mentors will tally up scores to determine the top product or service.



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- Many students will be eager to understand how their product idea will be considered and selected. This is a good time to review the Product and Service Guidelines
- **Be sure to establish the expectation that the [Product or Service Research Worksheet](#) must be completed if a student wants to be eligible to pitch their idea.** \
- Remind students of the importance of ethics when researching suppliers. Also, if the product can have a positive impact through using recycled goods that would be of value to the JA Company.
- This worksheet is designed to be a simple way to structure a "Pitch Deck" (slideshow) if students choose to prepare visuals for their pitch.



Get Ready To Pitch

Great Pitches Include:



- ✓ A clear description of the product or service
- ✓ Target market and competitive advantage
- ✓ Approximate production or set-up costs
- ✓ Suggested selling price and estimated break-even number
- ✓ Fun tag line to promote the product or service



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Product and Service Guidelines

The product or service should:

- ✓ Fill a need (or at least a perceived need),
- ✓ Be something customers are willing to pay for,
- ✓ Be something that Company members are passionate about.



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Product and Service Guidelines

The product or service should:



Fill a need (or at least a perceived need),



Be something customers are willing to pay for,



Be something that Company members are passionate about.



Be able to make revenue

- Tip – Students can look into the UN Sustainable Development Goals if they are stuck finding a direction to brainstorm needs to fill



Example of Restrictions

-  Food and cosmetic items of any kind
-  Events are not allowed
-  Products should not misrepresent JA values/beliefs in any way
-  Products and Services must be in good taste and cannot be offensive to the general public including , but not limited to, racial, gender, sexual or religious sensitivities.

For list of restriction and full product and service guidelines, review the document "**Product and Service Guidelines**"

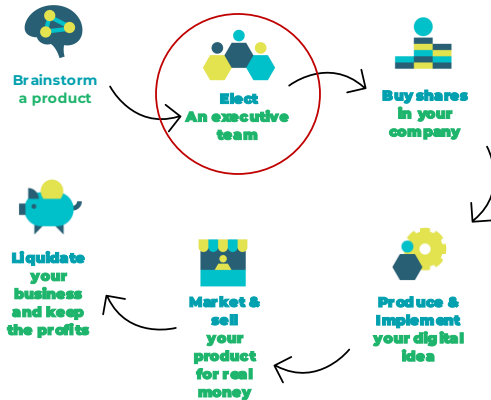


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Company Program Cycle: ELECT



Elections

Each team will elect an executive team consisting of the positions on the next slide.

To be elected, students must submit an **application form** and will need to prepare a **presentation** stating why they should be elected into their chosen role and the team votes on each position.

Student Management Training

December 7, 2024

In-Person Training

Mandatory for the 7 mandatory executive roles

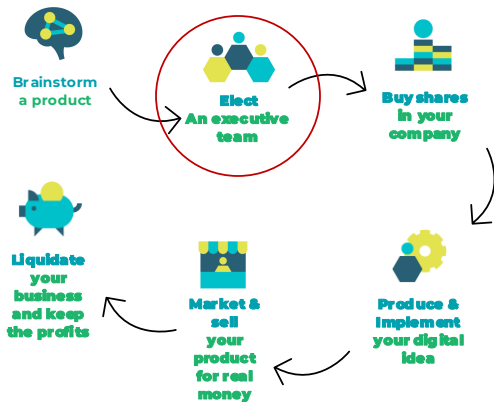


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- Let students know when the elections will take place – your team can decide but must be completed by week 4
- Review the elections process JA has outlined so that students can review and consider if they wish to nominate themselves or not.
- JA Process requires them to complete an application form and submit it to you by Week 2 + a 1-2 minute pitch on election day. You may choose to add any additional requirements (individual interviews, extra application steps, etc.)
- Inform students that those elected will be required to attend virtual Student Management Training on December 7th.



Company Program Cycle: ELECT



Mandatory Elected Company Program Roles

- President
- VP of HR
- VP of Finance
- VP of Sales
- VP of Marketing
- VP of Production
- VP of Technology

Non-executive Roles

If a student doesn't wish to run for an elected position, they will decide on a job title and which department they want to work in after elections occur. Every student has an important role in the company regardless of what department they are in.



- Briefly review the elected Company Program roles and direct students to review the executive role descriptions to see if they are interested in running. [Executive Team Role Descriptions](#)
- It is up to the team to choose how many roles are actually needed for their company (dependent on size, interest, etc.).

Mandatory roles (these students are invited to student management training)

- President
- VP Finance
- VP Marketing
- VP Sales
- VP HR
- VP Production
- VP Technology

Optional roles (these students are not invited to student management training):

- VP Corporate Social Responsibility (can be incorporated into HR)

instead)

- VP Health and Safety
- VP Environment

Co-executives are NOT allowed – no co-presidents, co-vps.

- If a student does not wish to run for an executive role or is not elected into an executive role, they will still play an integral role in their company. Each member will select a department to work in and there will also other titles and roles that the students can decide on to complete their organizational structure.
- This year we will also have students work together to name a “second-in-command” for each mandatory role



Questions & Next Steps



- ⚡ 1. Begin the [Product or Service Research Assignment](#)
- ⚡ 2. Complete the [What's Your Leadership Style?](#) quiz online and be prepared to share the result at the next meeting.
- ⚡ 3. Submit their [Executive Application Form](#) if they wish to apply for an executive role



- Create an opening for students to ask any questions about the meeting prior to wrapping up.
- If you identify any returning students, please have them speak briefly about why they are doing the program again and its impact on their life. This should help with getting students to return the second week.
- Remind students to remind their parent/guardians about their parent consent forms prior to the next meeting.
- Let students know that next week you will continue brainstorming and research. They will also have the opportunity to nominate themselves for the executive roles.
- Direct students to the JA Canada Campus, so they can complete a 2-minute Assessment: [What's Your Leadership Style?](#) in advance of next session.
- Encourage students to access the JA Canada Campus to review some of what was covered in this meeting.
- Remind participants that entrepreneurs can start businesses on their own or as part of a small group by combining individual strengths and sharing responsibilities. Today is the start of something great!

Optional Small Group Session (15 min)

- If timing allows, you can break into smaller groups following your full group meeting. In these early small group sessions, you may want to divide up your advisors and students and rotate each week so that you get a chance to get to know everyone.
- This first session can be used to get to know each other more - ask students about their interests, review their personal goals (from the goals sheet) in joining the program and answer any questions.
- Reminder that 1:1 is not allowed so these small groups must have at least 1 student and at least 1 advisor.

Mentors:

- Gather goals sheets and attendance records
- Take a few moments to debrief about the first session with the team of Mentors
- If you were not able to cover any material, make a note and move it to your next meeting
- Address any questions, concerns or feedback to your Program Manager

Congratulations on completing your first meeting!



Week 2 Agenda

1. Attendance
2. Ice-breaker
3. Defining Group Norms
4. Corporate Social Responsibility
5. Leadership Style & Roles
6. Importance of Prototyping
7. Brainstorming Continued
8. Questions & Wrap-up
9. SMART Goals



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Overview

During the second meeting, keep students engaged as they continue to examine attributes of a good product or service and prepare pitches. Students will build their team norms, examine the concept of Corporate Social Responsibility, understand the significance of the Company Code of Ethics to help in decision making, and learn about the roles available to them within the Management team.

Mentor Preparation

- Review instructions and slides to become familiar with materials and activities
- Review videos and materials in advance on the JA Canada Campus
- Prepare for Group Norms/Team Canvas using a whiteboard tool or shared doc (i.e. Google doc or Word doc) or print outs

Note : All documents and videos referenced in the detailed instructions are available on the JA Canada Digital Campus.

Agenda

1. Attendance (5 min)

1. Ice-Breaker (15 min)
2. Defining Group Norms (30 min)
3. Corporate Social Responsibility (15 minutes) – OPTIONAL and can be moved to a later date
4. Leadership style and roles (10 minutes)
5. Professional Social Media Profile (15 minutes) – OPTIONAL and can be moved to a later date
6. Importance of Prototyping (10 minutes)
7. Brainstorming Continued (10 minutes)
8. SMART Goals (15 minutes)
9. Questions and Wrap-up (5 min)



Ice Breaker



- Refer to the [Team Builders and Ice Breakers](#) document and select an icebreaker from the “Getting to Know Each Other”
- Don’t skip on the ice breakers! This helps get the students (and advisors) more comfortable with each other and get to know one another.
- You may have new students join your second meeting who were not at the first meeting. Give students a chance to introduce themselves.



What is Norming?

A norm is an informal guideline about what is considered normal social behavior in a particular group. For example, in my workplace, people stop for lunch any time between about 11 and 2.

Every team goes through the same 5 stages.

Forming – voting on executives, initial separation into departments, ideas for products

Storming – group conflict, determining how to work together

Norming – group guidelines created, work towards common goals, tasks assigned

Performing – stage of teamwork and focus on task performance

Adjourning – task completion, goals accomplished



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Whether you are a member of a sports team, group preparing a classroom project, or an employee on a team in the workplace, every team goes through the same 5 stages.

- Explain to the members of the Company, that forming, storming, norming, performing and adjourning are the nature of any team journey.
- A norm is an informal guideline about what is considered normal social behavior in a particular group.
- Provide an example from your work environment that shows how a norm works. If you can't think of an example, use this one:
"In my workplace, people stop for lunch any time between about 11 and 2. But, if we were working in another place, we would be very surprised to discover that everyone stops precisely on the dot of 12 noon for lunch, whether they are ready to eat lunch or not."

**Optional Notes for each stage is found below should you need it.
Our recommendation is to skip this and go either:**

1. Review "Whose Norm Are These?" & Team Norms Activity

1. Go directly to the Team Norms Activity

Forming:

This stage involves the first entry of individual members into JA Company Program.

As individuals join the group, they internally asked themselves several questions, such as:

1. What can or does this team offer me?
2. What will I be asked to contribute?
3. Can my needs be met?

In the forming stage, people begin to identify with other members and may also align with members who seem "powerful" or influential.

Storming Stage:

- Ideas start to get assessed. This can involve a lot of high emotions
- Tensions often emerge among members over tasks and interpersonal concerns.
- Coalitions or cliques may form around personalities, views or interests.
- This is very important as changes occur during the Storming Stage and the focus begins to shift from obstacles to task accomplishments.
- A Code of Ethics and Team Norms can be created to help transition to the Norming Stage.

Norming:

- Cooperation becomes more important in this stage
- At this point, members of the team begin to become coordinated as a working unit and tend to operate as per a company Code of Ethics and Team Norms that are agreed upon.
- Harmony is emphasized in an effort to attain success.
- Members are likely to develop initial feelings of closeness, a division of labour, and a sense of shared expectations.
- Introduction of using the TEST OF DISCLOSURE as a quick and easy check sometimes can help with decision making (would everyone – employees, executives, shareholders etc. Be okay with the decision we are about to make?)
- Once the team gets to the norming stage the team will have worked its way to collective expectations that members will share.

Performing:

- Show time!
- This is a stage of total integration in which team members are able to deal in creative ways with both complex tasks and interpersonal conflicts.

- The team operates in a clear and stable structure, and members are motivated by team goals.
- This stage involves the need to refine the operations to meet objects ie. How can we make the product more efficiently?

Adjourning:

- In this final stage, team members prepare to achieve closure and disband from each other.
- Ideally, teams disband with a sense that important goals have been accomplished.
- Members are acknowledged for their contributions and the group's overall success.
- The team prepares for the final JA presentation and completes all liquidation activities.



Whose Norm are These?



Match the following brands with their stated norms



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Since operating a company requires a lot of teamwork, it is important to establish team norms. Look over the [Whose Norms are These?](#) On the next slides to provide sample norms from large companies. These may serve as examples as they create their own team norms.



Whose Norm are These?



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OPTIONAL

Introduce the companies associated with the logo and have students guess the norms for each.



Think Outside The Box

Lead **by example**
Learn from **experience**
Think outside the box.

Help better the brand from the inside out.

The time you spend in the office is up to you, depending on your role, needs and results. That means you can **unleash your potential** at work knowing your personal life is in great shape too.



OPTIONAL



Productivity Is Key

Get stuff done: All engineers should have written code that goes live within a week of starting work.

Use whatever tools you like best, you'll be more productive.

There are **no stupid questions**. Ask anything you don't know.



OPTIONAL



Fast Is Better

It's best to **do one thing** really, really, well.

Fast is better than slow.

There's **always more information** out there.

You can be **serious without a suit**.

Great just isn't good enough.



OPTIONAL



Boundless Potential

We believe in the **boundless potential** of young people and are committed to the principles of market-based economics and entrepreneurship.

We possess a **passion** for what we do.

We believe in the **power of partnership** and collaboration.

We aim to produce an educational and motivational **impact with relevant, hands-on learning experiences.**



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OPTIONAL



Whose Norm are These

Answers



Think Outside
The Box



Boundless
Potential



Productivity
Is Key



Fast is
Better



OPTIONAL



Building your Team Norms

Code of Ethics and Building Your Team Norms Activity



Complete your team norms – this is required and will be useful for your team!

Facilitate the Team Norms Activity then complete the [Building Your Team Norms discussion](#)

At the end of the discussion, students should select a small list of the best norms that the entire group seems willing to support. Explain that all norms evolve a little over time; however, it is better to begin with some commonly held understandings about how the group will interact together. If you are conducting your meetings online, encourage students to think about the norms they can set for an online meeting.

- Record the shared norms for everyone to review and endorse.



Unanimous, Consensus, Stalemate



Unanimous: Everyone is in complete agreement.



Consensus: May not be the first preference of individuals in a group but it is a decision to which everyone can give their consent. Good consensus process relies heavily on problem-solving, questioning, empathy, and self-sacrifice.



Stalemate: An even draw in terms of those in favour and those opposed. Further discussion is required to move forward.



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OPTIONAL

This is a good opportunity to introduce the terms **unanimous, consensus and stalemate**

- a. *Unanimous:* Everyone is in complete agreement.
- b. *Consensus:* May not be the first preference of individuals in a group but it is a decision to which everyone can give their consent. Good consensus process relies heavily on problem-solving, questioning, empathy, and self-sacrifice.
- c. *Stalemate:* An even draw in terms of those in favour and those opposed. Further discussion is required to move forward.

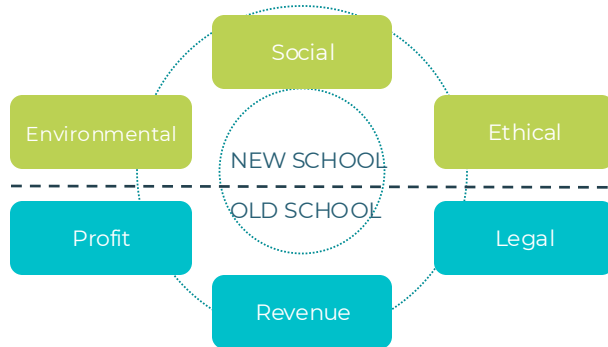


Corporate Social Responsibility

What is Corporate Social Responsibility?

A *Voluntary* approach that a business takes to meet or exceed stakeholder expectations

*Doing well by
Doing Good*



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OPTIONAL – can be moved to a later meeting if the team wants to spend more time on brainstorming!

CSR (30 Minutes)

Corporate Social Responsibility (CSR) is a voluntary approach that business takes to meet or exceed shareholder expectations. It considers economic, social, environmental, and smart growth and mobility implications in the decision-making process. It is a departure from making business decisions based solely on the financial bottom-line.



Corporate Social Responsibility

What are the Trends?

Modern corporations have developed new trends:

- To deliver **the good**, and not just **the goods**
- To pursue **values**, not just **value**
- To **help** make the world a better place

What does this mean?

'Good deeds' are built into business plans

Corporations give back to the community (not just shareholders)



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OPTIONAL – can be moved to a later meeting if the team wants to spend more time on brainstorming!



Corporate Social Responsibility

Triple Bottom Line

Companies are setting standards where the bottom line is about more than just money



OPTIONAL – can be moved to a later meeting if the team wants to spend more time on brainstorming!



Corporate Social Responsibility

Why Bother?

CSR can help your company

- Customers like it – sales and loyalty increase
- Employees like it – more engaged
- CSR helps
 - The environment
 - The community
 - Saves money



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OPTIONAL – can be moved to a later meeting if the team wants to spend more time on brainstorming!

Even though it is early in the process, it is important for students to begin to think about if their company with have a CSR component. Ask the students:

- a. How can your JA Company engage in CSR?
- b. How are the three P's going to impact your business? (Profit – financial performance), Planet-environmental sustainability), People-social responsibility)
- c. How is the Code of Ethics going to impact your business?



Corporate Social Responsibility

Examples

Tim Horton's

- Involved in fair trade
- Sponsors sports and other community initiatives

COFFEE PARTNERSHIP



Helping to build sustainable coffee communities by supporting farmers in key areas that will improve their coffee business and their lives.

COMMUNITY INITIATIVES



Tim Hortons proudly supports local community initiatives where we do business.



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OPTIONAL – can be moved to a later meeting if the team wants to spend more time on brainstorming!



Corporate Social Responsibility

Examples

TOMS Shoes

- One for One
- With every product purchased, the customer is helping one person in need



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OPTIONAL – can be moved to a later meeting if the team wants to spend more time on brainstorming!

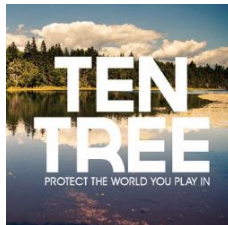


Corporate Social Responsibility

Examples

TenTree

- Partnered with non-profits to provide a long-term solution by restoring the ecosystem and offering long-term employment to local communities



OPTIONAL – can be moved to a later meeting if the team wants to spend more time on brainstorming!

Can the students think of other examples?



Styles of Leadership



First Follower:

<https://www.youtube.com/watch?v=fW8amMCVAJQ>

Steve Jobs - Tips for Management:

<https://www.youtube.com/watch?v=f60dhe14ARg>

The Science of Happiness:

<https://www.youtube.com/watch?v=lkMHZ7mchVo>



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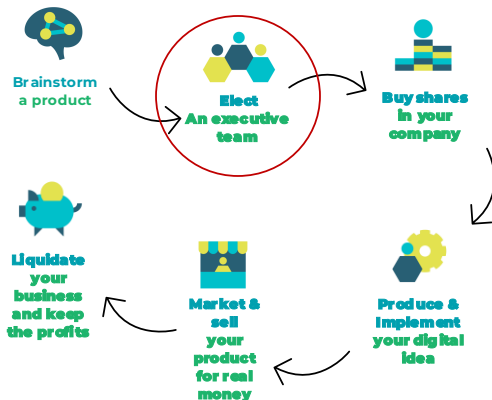
OPTIONAL VIDEOS:

Explain that everyone will have a role within the company and be an important member of the team. Some students may choose to nominate themselves for a management role and choose to take on a leadership role.

Present one or two of the suggested videos to start a discussion on the different styles of leadership:



Company Program Cycle: ELECT



Elections

Each team will elect an executive team consisting of the positions on the next slide.

To be elected, students must submit an application form and will need to prepare a presentation stating why they should be elected into their chosen role and the team votes on each position.

Student Management Training

December 9, 2023

Virtual Training

Open to all students but mandatory for executives



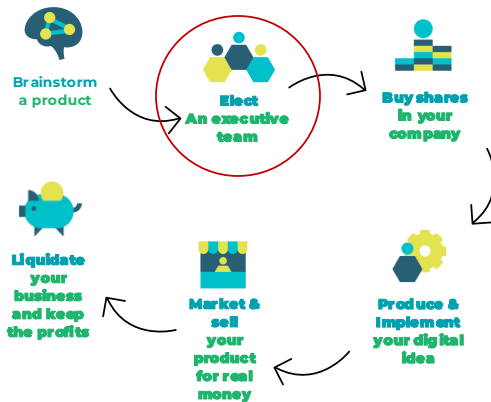
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- Let students know when the elections will take place – your team can decide but must be completed by week 4
- Review the elections process JA has outlined so that students can review and consider if they wish to nominate themselves or not.
- JA Process requires them to complete an application form and submit it to you by Week 2 + a 1-2 minute pitch on election day. You may choose to add any additional requirements (individual interviews, extra application steps, etc.)
- Inform students that those elected will be required to attend Student Management Training on December 7th.

****the students should have submitted their applications forms to you to review by this week. If you have new students or a lower rate of submissions, you can choose to extend this deadline if needed (and depending when you've scheduled your elections.)*****



Company Program Cycle: ELECT



Elected Company Program Roles

- President
- VP of HR
- VP of Finance
- VP of Sales
- VP of Marketing
- VP of Production
- VP of Technology

Non-executive Roles

If a student doesn't wish to run for an elected position, they will decide on a job title and which department they want to work in after elections occur. Every student has an important role in the company regardless of what department they are in.



- Briefly review the elected Company Program roles and direct students to review the executive role descriptions to see if they are interested in running. [Executive Team Role Descriptions](#)
- It is up to the team to choose how many roles are actually needed for their company (dependent on size, interest, etc.).

Mandatory roles (these students are invited to student management training)

- President
- VP Finance
- VP Marketing
- VP Sales
- VP HR
- VP Production
- VP Technology

Optional roles (these students are not invited to student management training):

- VP Corporate Social Responsibility (can be incorporated into HR)

instead)

- VP Health and Safety
- VP Environment

Co-executives are NOT allowed – no co-presidents, co-vps.

- If a student does not wish to run for an executive role or is not elected into an executive role, they will still play an integral role in their company. Each member will select a department to work in and there will also other titles and roles that the students can decide on to complete their organizational structure.
- This year we will also have students work together to name a “second-in-command” for each mandatory role



Brainstorming



Human-Centered Design Thinking is an innovative way of approaching a problem when searching for product inspiration. Let's review the [Human-Centered Design Thinking Deck](#) to encourage this problem-solving approach.



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IF TIME PERMITS

Allot time for students to continue working on the Product or Service Research Assignment.

If students are still not sure about their idea you can help students clarify the difference between innovation and invention. Discuss the two words asking the students to offer examples of what they would consider innovation versus invention. The Innovation or Invention video can be used to spark the conversation. Look up the definitions if necessary.

Human-Centered Design Thinking is an innovative way of approaching a problem when searching for product inspiration. Show the [Human-Centered Design Thinking deck](#) to encourage this approach to problem-solving.



Innovation vs. Invention



<https://youtu.be/jFQSa6k5ofs>



Product Inspiration



INFO ABOUT THE COMPANY

- Sold creative greeting cards that contained wildflower seeds.
- Lots of unique design options—managed to get unique sales venues.



WHAT SET THEM APART?

- Quality of product
- Impressive branding
- Creative themes
- Enviro-friendly
- Digital marketing



THINGS TO THINK ABOUT

- Production costs
- Supply & demand
- Competition
- Consistency with quality/designs (due to being handmade)



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OPTIONAL - IF TIME PERMITS - GREAT IF YOUR TEAM NEEDS SOME INSPIRATION FOR PRODUCTS!

A series of photographs have been collected to showcase previous [products](#) and JA student companies. Show the [Product Inspiration slides](#) to the group discussing the strengths and weaknesses of each one based on first impressions and limited information. How would the group classify each example – innovation or invention? Consider the following discussion questions:

- Why are these innovations?
- What problems were the Achievers trying to solve?
- Do you think these [products](#) fill a need in the market?
- Are these filling a customer "want" or a "need"?
- What are some things that [customers](#) want?
- What do these [customers](#) need?
- How would you know the difference?

Spend time with groups or individuals discussing their ideas to get a sense of what might be presented during pitches.

Remind students about the [Product and Service Checklist](#) to ensure that their [products](#) qualify for the program. Discuss the selection process with students

and review the [Pitch Evaluation Criteria](#) the group will use. Be sure to answer all questions students have and highlight that this is a very important decision for the company to be successful.



Product Inspiration



INFO ABOUT THE COMPANY

- Created origami shirts and put tea bags inside of them creating TEA-SHIRTS.
- Sold in sets of seven (one for every day of the week).



WHAT SET THEM APART?

- Creative
- Resourceful
- Combined food and fashion
- Unique gift idea



THINGS TO THINK ABOUT

- Production process
- Quality Assurance
- Packaging
- Competition



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OPTIONAL - IF TIME PERMITS - GREAT IF YOUR TEAM NEEDS SOME INSPIRATION FOR PRODUCTS!

How would the group classify each example – innovation or invention? Consider the following discussion questions:

- a. Why are these innovations?
- b. What problems were the Achievers trying to solve?
- c. Do you think these products fill a need in the market?
- d. Are these filling a customer "want" or a "need"?
- e. What are some things that customers want?
- f. What do these customers need?
- g. How would you know the difference?



Product Inspiration



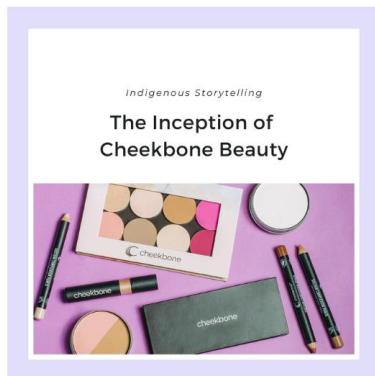
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- What do these customers need?
- How would you know the difference?



Product Inspiration



INFO ABOUT THE COMPANY

- Aaniit Cheekbone Beauty is an Indigenous-owned beauty brand paving the way in truly sustainable product development and manufacturing in the cosmetics space.



WHAT SET THEM APART?

- Indigenous
- Sustainable



THINGS TO THINK ABOUT

- Production
- Quality Assurance
- Packaging



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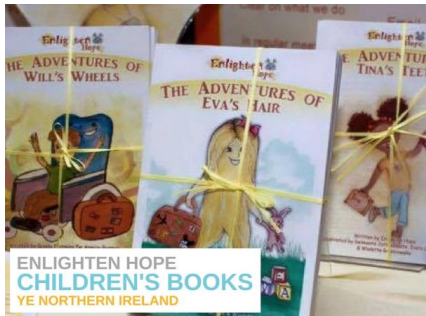
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Product Inspiration



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Product Inspiration



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- What do these [customers](#) need?
- How would you know the difference?

Spend time with groups or individuals discussing their ideas to get a sense of what might be presented during pitches.

- Remind students about the [Product and Service Checklist](#) to ensure that their [products](#) qualify for the program.
- Discuss the selection process with students and review the [Pitch Evaluation](#)

[Criteria](#) the group will use. Be sure to answer all questions students have and highlight that this is a very important decision for the company to be successful.



Prototyping

Prototyping is important:

1. Evaluate and Test Your Idea



Prototype – an initial or preliminary version from which your product is developed to provide insight into the functionality of your design and inform changes needed.



- As students are working through ideas, review with them the importance of preparing a prototype. A few [Prototyping slides](#) are available on the JA Canada Digital Campus. A prototype is defined as:

an initial or preliminary version from which your product is developed to provide insight into the functionality of your design and inform changes needed

The biggest benefit of prototyping is that it prevents important factors from being overlooked and it stops you making any assumptions that could be revealed as inaccurate later on in the process.

Prototyping is important for several reasons:

a) Evaluate and Test Your Idea

Ideas and drawings of a design can sometimes be a far cry from the real world in which the product will be used. By creating a prototype, it is possible to sit down with a preliminary version of the product vision and determine what works and what does not. Often glaring omissions emerge that, initially, weren't obvious.



Prototyping

Prototyping is important:

2. Clarify Production Details



product



Prototype – an initial or preliminary version from which your product is developed to provide insight into the functionality of your design and inform changes needed.



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b) Clarifying Production Details

By prototyping before production begins, it is possible to take a glimpse at the production process and see if any steps can be changed, combined or even removed. This streamlines production and minimizes production costs. An idea without a prototype is just a theoretical concept. Prototypes often greatly enhance product pitches.



Prototyping

Prototyping is important:

3. Selling Your Idea



Prototype – an initial or preliminary version from which your product is developed to provide insight into the functionality of your design and inform changes needed.

c) Selling Your Idea

It is also far easier to sell to potential **customers** when they can hold a prototype during your pitch. It can be difficult to get commitment with only a vague concept.

- Students can create prototypes using materials around their house/school or purchase low cost materials or using online technology if available.



SMART Goals



[SMART Goals Video](#)



- Explain that as a Company students will eventually create goals together.
- The students were already asked to create their own personal goals and share with the advising team
- Ask the students if anyone wants to share their own goals
- Let the students know that their goals may change throughout the program and that's okay!

ADVISOR NOTE: Please be logged into the campus before clicking the video link.



Questions & Next Steps



1. Get ready for **Elections or Product Pitches**.
2. Watch the video **Business Models** on the JA Canada Campus



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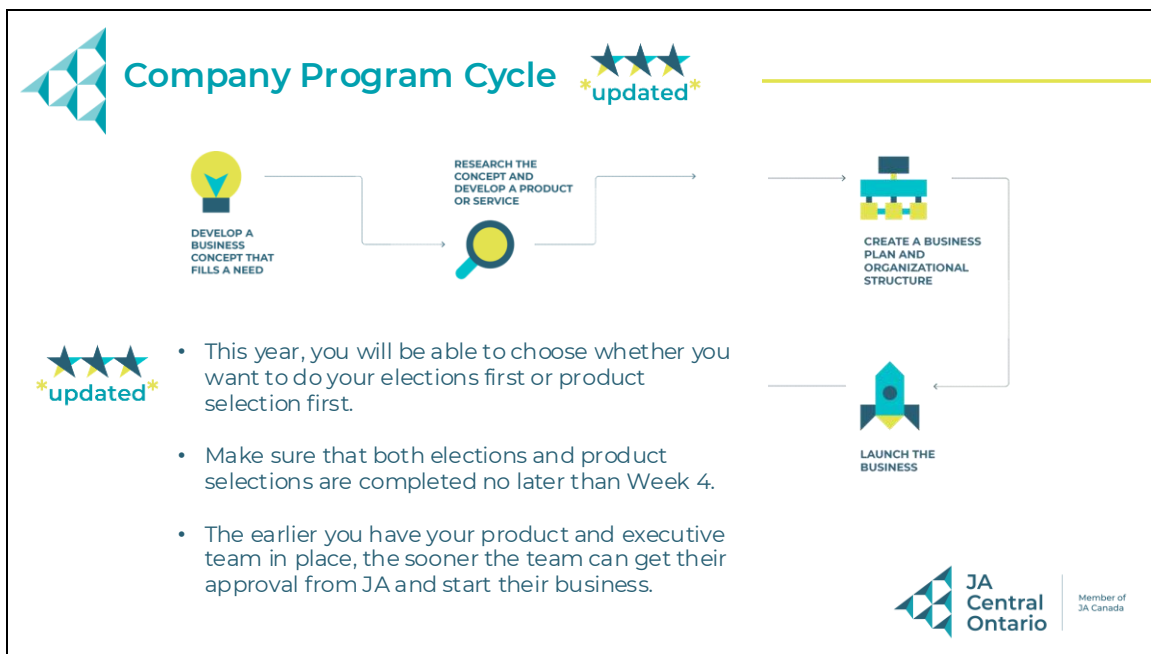
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(5 minutes)

- Create an opening for students to ask any questions about the meeting prior to wrapping up.
- Remind students executive elections are next week! If they would like to nominate themselves, they will have to let the advising team know and prepare.

Mentors:

- Gather attendance records
- Take a few moments to debrief about the session with the team of Mentors
- If you were not able to cover any material, make a note and move it to your next meeting
- Address any questions, concerns or feedback to your Program Manager



The weeks are currently structured to have elections first, and then product selection. Move the slides around depending on which you're doing first.

IMPORTANT FOR 2024/2025:

Product Approval Form & Executive List are both due by Friday, November 29th (end of Week 4)

Please note:

- Teams have the choice to complete their product selection OR their elections first this year.
- It's up to you and your team to decide which you'd like to complete first as long as both product selection and team elections are completed by Week 4.
- We recommend that you do product selections and elections (in whichever order preference) in Weeks 3 (Week of Nov 18-22) and 4 (Week of Nov 25-29).

Brainstorming/Ideation + (must be completed by week 4):

- You must allot time for the team to complete their product pitches AND complete the product approval form before the deadline of Friday, November 29th

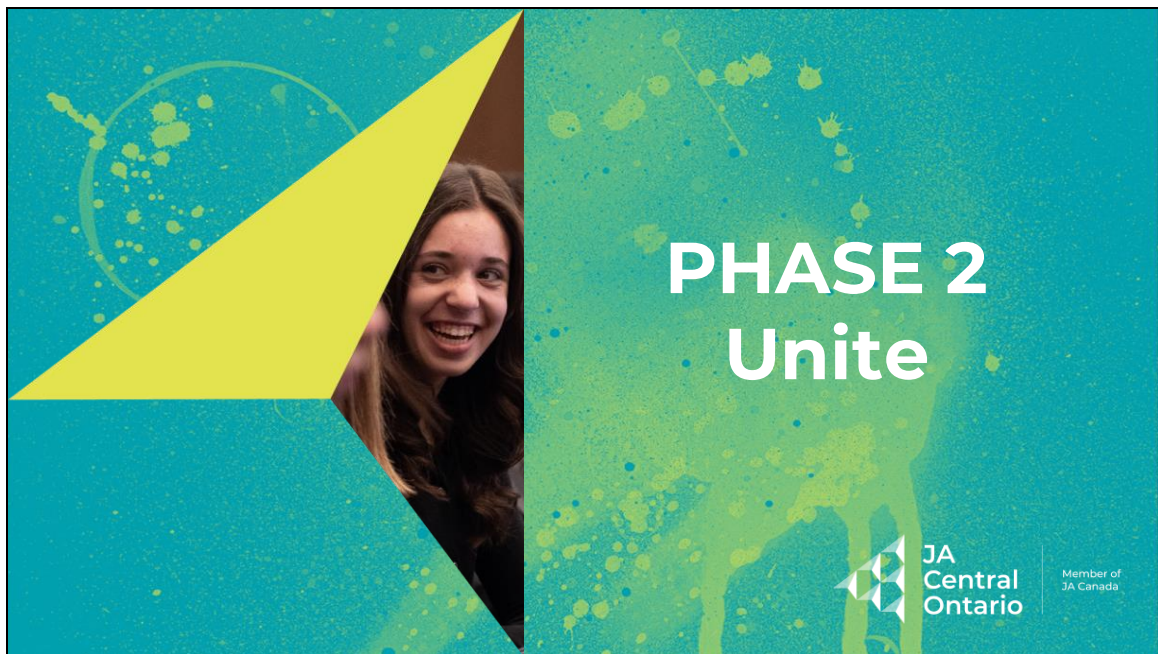
- Therefore, brainstorming/ideation can take place between weeks 1 to 3 and product pitches and selection should take place sometime between weeks 3 and 4.
- If you need more time, you can request an extension to submit the product approval form by a week.
- Often teams will have wished they selected their product sooner so that they could get started earlier so it's not always necessary to take more time.

Executive Elections (must be completed by week 4):

- You can opt to do your elections BEFORE or AFTER product selection this year. Elections must be completed by Week 4 (normally they are completed in Week 3 or 4 depending on what week you do your product selection). You must submit your executive list and organizational structure to JA no later than Friday, November 29th.

Student Management Training:

- Student Management Training is IN-PERSON this year taking place at the BMO Academy (Yonge & Dundas)
- Students elected to the 7 mandatory executive roles must attend this mandatory meeting (they can request for exemption if they have a valid reason and can appoint another student to attend in their place)
- JA must submit the names of attendees to the venue by Monday, December 2nd so the deadline to submit the executive names (November 29th) is a firm deadline.



Phase 2 Unite Participants unite ideas and people to form the leadership framework, innovative market solution, and business model to achieve the co-created mission.

Objectives

- Understand the criteria for selecting the nature of the business venture, potential mechanisms for funding business ideas and product pitching
- Establish the details of the student company using the business model canvas and clearly define the proposed value proposition
- Revisit the concept of leadership and define roles
- Finalize the mission and establish the organizational structure
- Establish the department functions and individual responsibilities to the team



Week 3 Agenda

1. Attendance
2. Icebreaker
3. Executive Team Selection
4. Determine the Executive Team and other roles
5. Employee Handbook
6. Student Management Training
7. Brainstorming
8. Questions & Wrap-up



Overview

In this phase, students will identify executive roles and responsibilities as well as establish their leadership/executive team. Students will be involved in an inclusive environment where they are engaged, motivated, and committed. To ensure total student engagement, all company stakeholders that do not hold executive roles will be assigned a position including roles and responsibilities dependent on their skills and interests.

The team emerges from an inclusive leadership framework where students are engaged, motivated, and committed.

Objectives

- Revisit the concept of leadership, learn about various leadership styles, and define roles.
- Evaluate the department functions, roles, and responsibilities.
- Establish roles for all stakeholders.
- Finalize the mission and establish an organizational structure.

Mentor Preparation

- Review videos and materials in advance on the JA Canada Campus
- Prepare for the selection process chosen: print out ballots and [Interview Process Questions for Candidates](#) (if applicable)
- Ensure you can access the [Employee Handbook Template](#) – either print a few copies or access online during the program

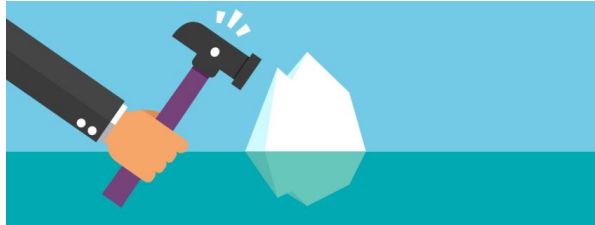
Note: All documents and videos referenced in the detailed instructions are available on the JA Canada Campus.

Agenda

- 1.Attendance (5 min)
- 2.Leadership Ice Breaker (20 min)
- 3.Selection process (60 min)
- 4.Determine Executive Team & all Stakeholder Roles (30 min)
- 5.Employee Handbook (15 min)
- 6.Executive Team Training (Outside Regular Hours)
- 7.Brainstorming (if time allows)
- 8.Wrap-up (5 min)



Ice Breaker



Choose 1 of the Leadership Ice Breakers. This will allow students to do something fun prior to the selection process and also provide a final opportunity to review important leadership qualities.



Executive Elections

Order of Elections

1. President
2. VP Finance
3. VP Marketing
4. VP Sales
5. VP Production
6. VP Human Resources
7. VP Technology



Selection Process (60 Minutes)

Conduct your Selection Process at the beginning of the meeting, to allow enough time for all candidates.

- Provide details on the online ballots so students have them on hand for the speeches or panel interview process. Refer to the **F25 JA Company Program Elections Rubric For Printing**
- Vote for the Executive team in the following order:
- President
- VP Finance
- VP Marketing
- VP Sales
- VP Production
- VP Human Resources
- VP Technology

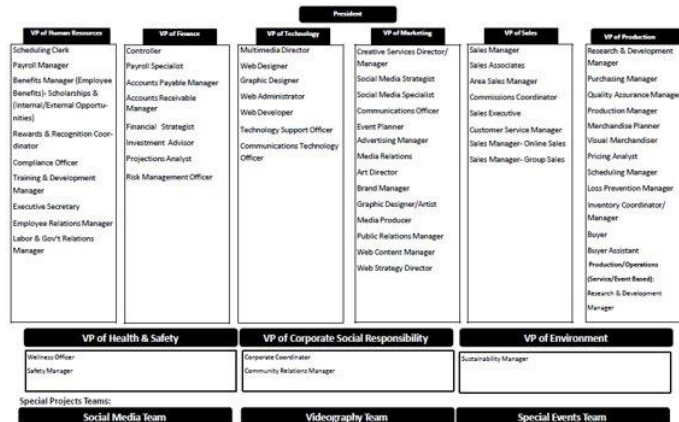
The following positions are optional:

- VP Corporate Social Responsibility
- VP Health & Safety
- VP Environment

Best practice tips: Consider advising students on limiting the number of positions for which they run. Running for multiple positions could cause other participants to question the true intentions of the candidate. Optional positions should be determined based on company size and student interest. Please keep in mind that students will take on non-executive leadership roles in their department of interest.



Executive Elections



Organizational Structure Template

Determine Executive Team & all Stakeholder Roles (30 min)

- Once the executive team is determined, you will work with department heads and remaining non-executives to determine where remaining stakeholders would fit best into the organization based on their self-assessment and their interest in the functional areas and roles
- Non-executives migrate to the department in which they are interested.
- Stakeholders then discuss possible positions with the department head and other interested stakeholders (Refer to the All Functional Area Roles document)
- Every student must work with their team to determine a job title for themselves.
- Examples are given of possible positions, but stakeholders are able to take the initiative and develop their own personalized position – ultimately each stakeholder in the company should have a role, function, and accountability (this also applies to advisors)
- If a social media account is to be used for communications purposes outside of the weekly meetings (group chats etc) emphasize the need for keeping all Company information/data and conversations private to only Company members, is to be reinforced.

- In the [Organizational Structure Template](#), students should list all roles and names – This should be finalized and mapped out before the end of this meeting. (please be signed into the JA Campus before clicking the link.

Mentorship Notes:

- After the elections, there will understandably be some students who are disappointed and discouraged.
- Play close attention to these students as they may need a boost in morale!
- You may want to meet with these students in a smaller group and encourage them. Let them know that not all leaders have a “President” or “VP” title. In fact, in Company Program, some of our most successful students did not hold these titles.
- You may want to share a personal experience with the team if you have one to share about not getting a role/position you wanted and how you overcame it.
- Remind all students that no matter what their title or role is, they will play an integral role in leading their company to success.



Employee Handbook

JA Company Program Employee Handbook

Company Name: JA Company Name

Date created: Date

 [JA Employee Handbook](#)



Employee Handbook (15 min)

An Employee Handbook is a document that includes information that employees may need to refer to frequently in order to meet the terms and conditions of their employment. Having established policies will help eliminate confusion of what is expected from everyone.

Take the time to introduce briefly the [Employee Handbook Template](#) (and advise students to consider how they will modify the handbook to meet their company requirements). Review as a group the [Code of Ethics](#) and Test of Disclosure elements contained in the handbook to emphasize their importance.

The VP of HR will oversee the creation of the Employee Handbook which will be due in Week 6. The VP of HR will collect the signed Code of Ethics agreement to keep as a record.



Student Management Training

Saturday, December 7th
In-Person Event
BMO Academy
Downtown Toronto



Mandatory Event for all 7 Mandatory Student Executives!

JA will follow up with details regarding the event.



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Brainstorming



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IF TIME PERMITS

- Allow students to continue brainstorming and working on their product pitches



Questions & Next Steps



1. Go to the **JA Canada Campus** and review the Department Responsibilities document as well as the resources available by department in preparation for **Phase 4: Build.**



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Congratulate students on successful elections and forming their teams. **This is a great accomplishment.**

- Encourage students, especially the Management Team, to go to the JA Canada Campus and review the Department Responsibilities document as well as the resources available by department in preparation.

Mentors:

- Gather attendance records – attendance can now be passed onto the VP of HR but advisors will need monitor
- Take a few moments to debrief about the session with the team of Mentors
- Review Department Responsibilities and the Record Keeping Tool in preparation for the next phase
- Address any questions, concerns or feedback to your Program Manager



Week 4 Agenda

1. Attendance
2. Snake Oil Icebreaker
3. Idea Pitches
4. Business Model Canvas
5. Company Mission
6. Venture Funding
7. Questions & Wrap-up



Overview

In this Phase, students will pitch their ideas and vote on a product/service then begin to develop their business plan and determine venture funding.

Objectives

- Identify different leadership styles and strengths.
- Understand the criteria for selecting the nature of the business venture and product pitching.
- Establish the details of the student company using the business canvas model.
- Understand potential mechanisms for funding business ventures.

Mentor Preparation

- Review videos and materials in advance on the JA Canada Campus
- Ensure there are a computer, projector and speakers available. The Record Keeping Tool may be useful. Access it as needed.
- Read through [Snake Oil Activity](#) and print out the attached Snake Oil Cards.
- Print out a copy for each student of the [Pitch Evaluation Criteria](#) and Company Ranking (if applicable).
- Print out a few copies of the [Capitalization Requirements](#) exercise.

Note: All documents and videos referenced in the detailed instructions are available on the JA Canada Campus.

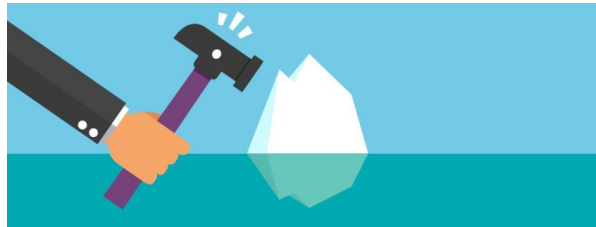
Agenda

- 1.Attendance (5 min)
- 2.Snake Oil – Ice Breaker (15 min)
- 3.Idea Pitches (45 min) ---- if the team is ready ---- if not, continue brainstorming/working on pitches
- 4.Business Model Canvas (45 min)
- 5.Company Mission (30 min)
- 6.Venture Funding (25 min)
- 7.Wrap Up (5 min)



Ice Breaker

Snake Oil



Pitch Your Product
Icebreaker

OPTIONAL: This icebreaker can be done as a full team or in smaller groups to allow more participation from students.

You can do the Snake Oil icebreaker or choose another one of your choice!



Snake Oil

The game's object is to imagine a product/service from a random selection of words and pitch that product/service to a particular customer segment.

Step One:

Select any **6 words** from the following list & write them down on a piece of paper
(1 Minute)



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Snake Oil

AIR
BACK
BANANA
BELLY
BICYCLE
BIRD
BLADE
BUTTER
CANOE
CART
CAT
CHAIR
CHEETAH
CLIP
CLOCK
COMB
COMPUTER
COW
DONUT
ELASTIC

FACE
FIRE
FIRE
FISH
FOOT
FORK
HAIR
HAND
ICE
JEANS
KEY
KITTEN
LETTER
MAGIC
MAKER
NAIL
PAPER
PHONE
PICTURE
PLUSH

PORTABLE
PUMPKIN
RAKE
RING
SCREAM
SHIRT
SHOE
SLEEP
SONG
STAPLE
SUN
TABLE
TIME
TONGUE
TOOTH
TRAIN
TREE
VALLEY
WATER
WIND



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Snake Oil

STEP TWO:

From your list, choose two that, when combined, could be an appealing product to sell. This is the name of your product/service.



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Snake Oil

STEP THREE:

Now each student will take turn acting as the customer indicated in the following slides. Other students will take a maximum of 30 seconds each to pitch your product.

Note: If someone has already pitched your two words, you must choose another combination.



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Snake Oil

STEP FOUR:

The student acting as the customer will be able to select one product/service to buy.



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Snake Oil

READY?

Select your first student to be the customer
and click to the next slide...& get ready to
pitch!



Note to advisors: If you do not want students to see the whole customer list at one time, do not switch to next slide and simply call out one of these customers from the list or make up your own!



Snake Oil

STAY AT HOME DAD
ASTRONAUT
ALIEN
RACECAR DRIVER
HITCHHIKER
LUMBERJACK
FISHERMAN
MOUNTAINEER
FASHION MODEL
GAMER

HIPSTER
CLOWN
SOCIAL MEDIA INFLUENCER
GRANDMOTHER
AUTHOR
PERSONAL TRAINER
QUEEN
PRIME MINISTER
FOOD BLOGGER

Debrief and wrap up after 15 minutes.



Business Ethics & Test of Disclosure

What are Business Ethics?

The ability to make decisions that are not attached to financial gain alone.



OPTIONAL – can be moved to a later meeting

Review the following Business Ethics & Test of Disclosure slides with the students.

The goal of this section is to help students:

- Define Business Ethics and why it is important
- Provide students with two ways they can use to make decisions: Test of Disclosure or P.L.U.S.

Please note: Students are not required to come up with their own “Code of Ethics”. They are required to understand that the role ethics plays in their company decisions and adhere to using the Test of Disclosure and/or P.L.U.S. model in their decision making. They will sign off on this agreement as part of their employee handbook and Code of Ethics Employee Agreement.



Business Ethics & Test of Disclosure

What is a Code of Ethics?

- A code of ethics and professional conduct outlines the ethical principles that govern decisions and behavior at a company or organization:
 - How employees should behave
 - Following the law
 - How to report unethical conduct
 - To be environmentally conscious
 - To source ethically made supplies
 - Employees to be inclusive and caring to all



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OPTIONAL – can be moved to a later meeting



Business Ethics & Test of Disclosure

Test of Disclosure

- A quick **basic test** to see if a decision is ethical or not.
- Every JA Company should use this quick test to guide decisions:

"How would we feel if everyone knew about the decision we are making?"



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OPTIONAL – can be moved to a later meeting



Business Ethics & Test of Disclosure

Delving deeper with the PLUS MODEL....

- Using the PLUS model can be a good way of making a decision because it does not involve FINANCES and PROFIT.
- Using the PLUS urges leaders to take a legal and fair approach to a problem.



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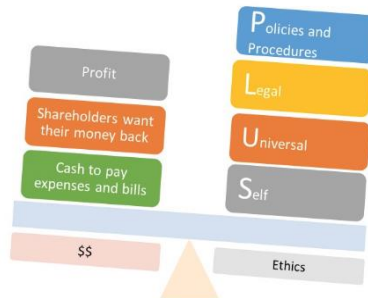
OPTIONAL – can be moved to a later meeting



Business Ethics & Test of Disclosure

How PLUS model can guide decision making?

- **P = Policies and Procedures**
 - Does this decision align with company policies?
- **L = Legal**
 - Does this decision violate any laws or regulations?
- **U = Universal**
 - Is this decision in line with core values and company culture? How does it relate to our organizational values?
- **S = Self**
 - Does it meet my standards of fairness and honesty?



OPTIONAL – can be moved to a later meeting



Business Ethics & Test of Disclosure

Example: Tim Hortons Code of Ethics

- “It means being fair and **ethical** in our dealings with our employees, restaurant owners, and customers. It means dealing with others with respect and fairness.”
- **Tim Hortons** believes that the principles of respect and fairness extend to our relationships with our business partners and suppliers.



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OPTIONAL – can be moved to a later meeting



Business Ethics & Test of Disclosure

Solving Ethical Dilemmas

- Consider your own motives and try to detach them from your decision.
- Consider your moral code of conduct.
- Think about the consequences--what will happen if you come down on one side of the moral dilemma versus the other.
- Listen to your gut. If your instincts are telling you the right thing to do, by all means follow them.



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OPTIONAL – can be moved to a later meeting



Business Ethics & Test of Disclosure

Ethical or Not?

- Using the PLUS model, work in small groups to assess the following situations:
 1. Using logo on print.
 2. Drawing a copyrighted image.
 3. Creating a logo that is very similar to a copyrighted image.
 4. Using animals in product testing.
 5. Omitting to provide information on side effects or risks.
 6. Knowingly sell products that are defective and potentially dangerous.



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OPTIONAL – can be moved to a later meeting



Idea Pitches!



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Idea Pitches (45 min)

Explain that participants will now present their pitches that they prepared at home, and the group will vote on the product/service idea that will be used moving forward.

Reminder: only groups/individuals with fully formed and researched ideas will pitch.

Before the pitches, thank everyone that put time into developing an idea. Remind the group that every idea has value and respect should be displayed.

Review the criteria for judging with the group.

Number students/groups and then draw a number to announce who will pitch.

Keep the time limit to a maximum of **1 minute for each pitch**. Questions are allowed after the pitches but keep them to a minimum.

Email and distribute the [Pitch Evaluation Criteria](#) worksheet in advance to students.

Ask students to listen to each pitch before recording points. Once they have completed the scoring, they can enter their votes anonymously using an online voting tool suggested by your charter.

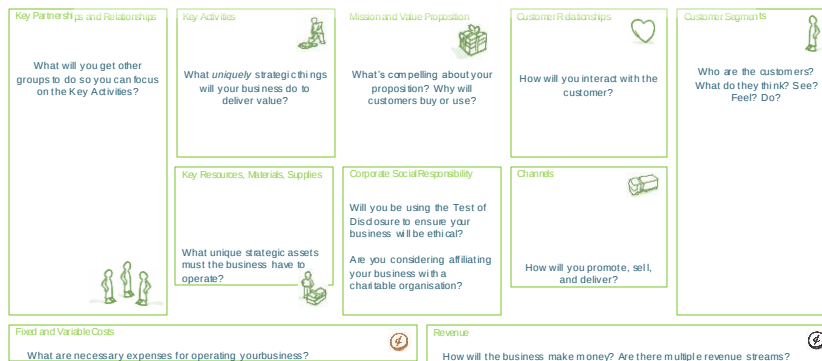
Mentors will review scores and narrow down to the top 2-3 [products](#). To determine the final idea, lead the group in an open pros and cons discussion about the top 2-3 chosen [products](#)/services. This will allow them to explore in more details the viability of the product/service and identify potential challenges. Once the discussion is done, the group can do a show of hands for the [products](#)/services or judge again using another method.



Business Model Canvas

Use the Business Model Canvas to start expanding your business ideas.

<https://www.youtube.com/watch?v=QoAOzMTLP5s>



Business Model Canvas (45 min)

<https://www.youtube.com/watch?v=QoAOzMTLP5s>

- Start this activity by having a discussion about why companies are successful. Are goals and strategy important? Why?
- Bring students back to the concept of SMART goals explored in Week 2.
- Explain that in order to be successful, they must put some time into planning. Together they will complete a [Business Model Canvas](#). The Business Model Canvas will give them the structure of a business plan and fundamentally delivers three things:
 - Focus: everyone will be on the same page
 - Flexibility: easy to tweak the model and try new things
 - Transparency: the team will have an easier time understanding the business model



Business Model Canvas

Lean Business Start-Up

Build – Measure – Learn



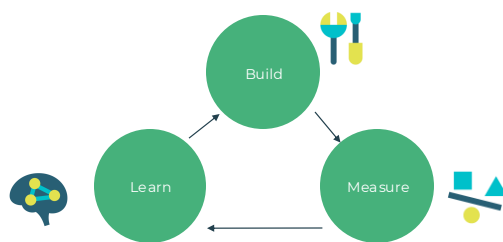
Just like any other business, tell them that ensuring that their product/service and company are successful requires a process of evaluation throughout their operations. Discuss the concept from lean business startup called “[Build-Measure-Learn](#)” and show the Build-Measure-Learn slides from the JA Canada Campus. Ask the students, how could we apply this process to our company? What questions in the “Measure” section could we ask based on the product/service we’ve chosen?

- Watch the [Business Model Canvas – The Lean Playbook](#) video on the JA Canada Campus with students to understand the 9 segments of the Business Model Canvas.
- Help students begin to complete their Business Model Canvas using the template provided. Students will have an opportunity to complete this in Phase 3.
- Option: Divide up the sections so students can work on it in smaller groups. At your next session, each group can present their sections to the team.



Build, Measure, Learn

There are three important steps in creating and maintaining a successful venture:



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Build, Measure, Learn



- ✓ Form the company
- ✓ Create a team
- ✓ Make a product/service



Build, Measure, Learn



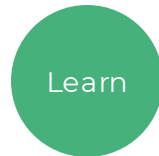
How many sales are being made?

How efficient is production?

How effective are our employees?



Build, Measure, Learn



What can we take from what we've measured?

How do we improve?

What is working, what's not?



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Build, Measure, Learn

A successful
company is one that
is constantly
re-evaluating itself



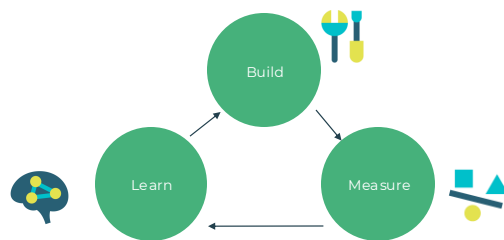
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Build, Measure, Learn

By following **Build – Measure – Learn**, you'll be able to adapt quicker and keep your customers happy!





Business Model Canvas



Business Model Canvas – The Lean Playbook

video: <https://youtu.be/PIXmx03sCpU>



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Company Mission

A company's mission statement is their opportunity to define the company's goals, ethics, culture, and norms for decision-making.

The best mission statements define a company's goals in **at least three dimensions:**

1. What the company does for its customers
2. What it does for its employees
3. What it does for its owners



Other mission statements also include what the company does for its community and for the world.



Company Mission (30 Minutes)

You can move this to following week if you run out of time.

- Now that a product/service has been chosen, it is time to think about the Company Mission, Goals and Vision
- Your company's mission statement is your opportunity to define the company's goals, ethics, culture, and norms for decision-making. The best mission statements define a company's goals in at least three dimensions: what the company does for its customers, what it does for its employees, and what it does for its owners. Other mission statements also include what the company does for its community and for the world.
- Facilitate a discussion using the following questions:
 - "Who" is your company?
 - What do you do? What do you stand for? And why do you do it?
 - Do you want to make a profit, or is it enough to just make a living?
 - What markets are you serving, and what benefits do you offer them?

- Do you solve a problem for your [customers](#)?
- What kind of internal work environment do you want for your employees?
- Ask a student to take notes since they will need to refer back to this discussion in Phase 3 when the Mission Statement Template must be completed by the President.



Venture Funding



AGENDA NOTE You can move this to the week following idea pitches if you run out of time.

- Now that the product(s) or service(s) have been chosen it is time for the group to determine their capitalization needs.



Venture Funding



JA Companies typically gain start-up funding through the sale of shares.



Venture Funding

Initial share value can be between
\$5.00 and maximum \$30.00.



Companies may choose to sell
common shares only or both **common**
and **preferred shares**.



IMPORTANT TO NOTE TO STUDENTS: If there are circumstances which would prevent a participant from purchasing a share they should speak with their mentor team and/or Company Program Lead to make alternate arrangements. Such conversations will be held in strictest confidence.

Let the students know they can email Lucia at lly@jacentralontario.org privately if they do not wish for their advisors to know any personal circumstances.



Venture Funding

Common Shares

- ✓ Participate in the profit share of the company
- ✓ Entitles the holder to voting privileges.
- ✓ The purchase price is set by the Company; value at liquidation will depend on profitability of the company.

Only students in the company can purchase a common share.



Venture Funding

Preferred Shares

- ✓ Do not participate in the profit share or have voting privileges.
- ✓ These shares are treated as a company expense and the face value (determined by the Company) plus dividend (20%) must be paid at liquidation.
- ✓ These shareholders will be paid out first during company liquidation.

These shares can be sold to: **Advisors, Family, Businesses, etc.**

The Company must vote to issue preferred shares and a majority must be in favour.

A maximum of \$300 can be raised through preferred shares.



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- Each company member must purchase a common share in the company to be an active company member with voting privileges. Members can also purchase one additional preferred share. If there are circumstances which would prevent a participant from purchasing a share they should speak with their mentor team and/or Company Program Manager to make alternate arrangements. Such conversations will be held in strictest confidence.
- Companies must complete the [Capitalization Requirements](#) exercise to determine the funding needed for start-up. Prior to this, they must complete their **break-even analysis**.
- Refer to the product/service cost, break even and pricing tools provided by your program manager to determine these numbers.
- Companies should avoid over or under capitalization. Each company can raise a maximum of \$300.00 for the purpose of capitalization (total combination of common and preferred). If additional start-up funding beyond \$300 is required, the company must contact the Program Manager to obtain approval.
- If the capital requirements exceed the revenue from the common share purchase, companies may choose to offer preferred shares to individuals outside the

company membership (this may include volunteer mentors). The Company must vote to issue preferred shares and a majority must be in favour.



Venture Funding



No single student individual should own more than **one common share** and **one preferred share** in any one **JA Company**.



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- No single individual should own more than one common share and one preferred share in any one JA Company. Shares are non-transferable and non-legal. It is important to review the ethics behind buying another member's share and not telling anyone you have done so. This does not pass the Test of Disclosure attached to the Code of Ethics (Would everyone be okay with the decision you are making?)



Venture Funding

What happens when a student leaves the program after purchasing a share?

The company should decide and agree on what the policy is for a participant who leaves the program and include the agreement in their Employee Handbook and Company By-Laws.

Option 1:

If a participant leaves the Company Program after purchasing a common share, that share will become a preferred share, payable at year-end with dividend.

Option 2:

If a participant leaves the Company Program after purchasing a common share, they forfeit their share money and are not entitled to profit-sharing or year-end dividend.



- If a participant leaves the Company Program after purchasing a common share, that share will become a preferred share, payable at year-end with dividend. Any extenuating circumstances should be discussed with the Program Manager.



Venture Funding

It is essential that complete and accurate shareholder records are maintained. The following must be recorded:



- **Full Name**
- **Mailing Address**
- **Email Address**
- **Phone Number**



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- It is essential that complete and accurate shareholder records are maintained. The full name, mailing address, email address and phone number for all shareholders must be recorded.



Venture Funding

BREAK-EVEN ANALYSIS

Teams must complete the break-even analysis before completing the capitalization requirements.

Refer to the break-even analysis in the **Record-Keeping tool** before completing the initial capitalization calculation sheet.



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- Refer to the product/service cost, break even and pricing tools provided by your program manager to determine these numbers.



Venture Funding

Capital is money, machinery, tools, equipment, and buildings that businesses need for operation. JA companies obtain operation capital by selling shares.

Overcapitalization When a corporation raises more money than it needs. Overcapitalization is wasteful because it represents assets that may have been used elsewhere to produce wealth. It also creates an unnecessary burden on a company because it must pay dividends to investors it did not need in the first place.

Undercapitalization Undercapitalized firms are those with insufficient funds to meet their current expenses. In such a situation a company must find a way to raise additional funds, or face bankruptcy.

Initial Capitalization This is the amount of money required to start the business.



Note to Advisors:

Please refer to each charter's process on setting up a bank account. Once the account has been set up, students should be encouraged to e-transfer their share money.

- Other means of funding: Teams may be permitted to seek out sponsorship opportunities for their company. Seek clarification from your program manager about how this is to be managed.
- Appropriate "services in-kind up" should not exceed the total share value raised (max \$300)
- Examples of sponsorship opportunities have included:
- In-kind listing/promotion of the students' product/service on the sponsor's website
- In-kind service provided by sponsor (i.e. [marketing](#), design, etc.)
- Getting Digital coupons from a retailer to include in their sale with their product.
- Sponsorship needs to be acknowledged by the company on print materials and your local JA Charter needs to be aware of all sponsorship deals.
- It is important to note that it is very tempting to take donations of free supplies that might exceed the \$300 total share value limit. Again, using the Test of

Disclosure is an important check in to see if the Code of Ethics is being abided by.



Questions & Next Steps



1. Start sending in share money

If there are circumstances which would prevent a participant from purchasing a share they should speak with their mentor team and/or Company Program Manager to make alternate arrangements. Such conversations will be held in strictest confidence.



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If the capitalization is complete and the bank account has been set up, share the process for e-transfer and encourage students to start sending in their share money before your next meeting.

Mentors:

- Gather any outstanding forms and attendance.
- Set up Bank Account if not done



Phase 3 Building a new business requires a strong foundation based on planning, strategy and communication.

Objectives

- Create an accountability framework and department work plans
- Develop and establish Key Performance Indicators (KPI) and department work plans
- Quantify start-up capital needs, resources, and break-even point
- Create the Lean Business Plan (if applicable)



Week 5 Agenda

1. Attendance
2. Ice-breaker
3. Review Business Model Canvas, Mission Statement
4. Key Performance Indicators
5. Business Planning – Lean Business Plan
6. Company Meetings
7. Product Approval
8. Record Keeping
9. Questions & Wrap-up



Mentor Notes:

- Review the attendance procedure with the VP HR and his/her team as they should now be responsible for taking weekly attendance. Attendance should still be monitored by the advisors.

Overview

Building a new business venture requires a strong foundation based on planning, strategy, and communication. In this phase, students review the Business Model Canvas, Mission Statement as they create Key Performance Indicators and work plans for each department. Success in this phase requires group negotiation and understanding the importance of delegation.

Optional:

Students work with their team to incorporate their Business Model Canvas sections into the respective sections of their Lean Business Plan, incorporate their Mission Statement into the plan and gather the materials still needed to effectively complete it. This involves delegation of sections and tasks to team members and problem

solving. A completed business plan is compiled using the Business Plan template. Students are expected to use their business plan throughout the program to guide their venture.

After creating the Lean Business Plan, students should create an Employee Handbook using the sample guidelines and employee roles and responsibilities template for reference. A template for a Formal Business Plan is also provided for those who wish to use it.

Objectives

- Create an accountability framework that incorporates the Code of Ethics, and department work plans.
- Develop and establish Key Performance Indicators (KPI) and department work plans. Use of the Test of Disclosure as an aid to being transparent with all decisions is to be reviewed.
- Verify start-up capital needs, resources, and break-even point.
- Create the Lean Business Plan

Mentor Preparation

- Review videos and materials in advance on the JA Canada Campus
- Ensure that computers/laptops are available for planning purposes. Ideally, one computer/laptop per department.
- If technology is not available, print out a copy for each department of the [KPI Worksheet](#), [Work Plan Template](#) and [Department Responsibilities](#). Also print out the [Product or Service Approval Check-list](#)

Note: All documents and videos referenced in the detailed instructions are available on the JA Canada Campus.

Agenda

- 1.Attendance (5 min)
- 2.Icebreaker (15 min)
- 3.Review Business Model Canvas, Mission Statement and Code of Ethics (Test of Disclosure) (10 min)
- 4.Key Performance Indicators (30 minutes)
- 5.Business Planning + Lean Business Plan (60 min)

1. Company Meetings (15 minutes)
2. Product Approval (15 minutes)
3. Record Keeping (30 minutes)
4. Wrap-Up (5 minutes)



Ice Breaker



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Choose an icebreaker or ask the executive team to lead their own!



Review



Business Model Canvas



Mission Statement



Code of Ethics/Test of Disclosure



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Take a few moments to review the Business Model Canvas, Mission Statement and Code of Ethics/Test of Disclosure created and discussed last week as this will re-energize the group and help with business planning.



Key Performance Indicators



KPI Video: <https://youtu.be/1JxHMZLyuZw>



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Key Performance Indicators (20 min)

- Performance indicators are metrics used to measure the success of a business.
- Before being able to determine what your KPI should be, it is important to ensure your organization has a defined business process, clear objectives for the business process, quantitative and/or qualitative data around results, an approach for identifying and correcting variances to achieve goals.
- The importance of using the Test of Disclosure in an effort to be ethical should be reviewed and discussed regularly. If participants answer 'No' to the Test of Disclosure, refer them back to the Code of Ethics for discussion
- Important first steps
- Now that you have a product/service, your company structure is already in place, and you have a business plan (Business Model Canvas), you should already have a good idea of your start-up capital needs.
- The next step is ensuring you've landed on a correct break-even point for your business. To do that, you can refer back to the capital needs, resources, and break-even point worksheet created earlier.
- Watch the [KPI Video](https://youtu.be/1JxHMZLyuZw) on the JA Canada Campus.
- It's also critical to determine what Critical Success Factors (CSF) you expect. This

can be on the production side (e.g. making X should cost \$X per unit) or on the sales side (e.g. we should be able to sell X for \$X per unit). There are many possibilities, but the most important determiner should be what the key requirements are for your business's success.

- Use the [KPI Worksheet](#) to work with your team to negotiate the details of company critical success factors, and work from the determined factors to create key performance indicators.
- Once you've identified CSF and began tracking the KPI, the process becomes one of identifying shortcomings in your business processes vis-a-vis expected results, and develop methods of addressing and overcoming those shortcomings.
- In the off chance that your business is meeting all its requirements for success, don't rest just yet. You can also use KPI to improve on good-enough results to try and maximize profitability. That is the ongoing aspect of using KPI.



Key Performance Indicators

KPI Worksheet

Goal: _____

Critical Success Factor (CSF)	Key Performance Indicator (KPI)	Target

 [Key Performance Indicator Worksheet](#)



- It's also critical to determine what Critical Success Factors (CSF) you expect. This can be on the production side (e.g. making X should cost \$X per unit) or on the sales side (e.g. we should be able to sell X for \$X per unit). There are many possibilities, but the most important determiner should be what the key requirements are for your business's success.
- Use the [KPI Worksheet](#) to work with your team to negotiate the details of company critical success factors, and work from the determined factors to create key performance indicators.
- Once you've identified CSF and began tracking the KPI, the process becomes one of identifying shortcomings in your business processes vis-a-vis expected results, and develop methods of addressing and overcoming those shortcomings.
- In the off chance that your business is meeting all its requirements for success, don't rest just yet. You can also use KPI to improve on good-enough results to try and maximize profitability. That is the ongoing aspect of using KPI.



Business Planning

Utilize the following resources for success

- ⚡ [Department Responsibilities](#)
- ⚡ [KPI Worksheet](#)
- ⚡ [Work Plan Template](#)
- ⚡ [Resources Available by Department](#)
- ⚡ [Lean Business Plan template](#)



Business Planning (50 min) Log into the JA Campus to ensure links work.

Using the [Department Responsibilities](#) document and [KPI worksheet](#), break students out into their teams so they can review each department's responsibilities and start to create a work-plan using the Work Plan Template.

Encourage teams to look at their check-lists and break down tasks into small steps with measurable timelines then enter them into their [Work Plan Template](#). Remind them of SMART goals.

Provide each team with the [Resources Available by Department](#) document. Allow each department to view any videos or Power Point presentations available to them on the JA Canada Campus as part of their planning. Remind the Leadership team to review what the Test of Disclosure is with their departments.

The VP HR should oversee the creation of the Employee Handbook, due in Week 6. Monitor each group to listen in on the planning and provide input or directions as this is their first planning opportunity.

Bring the group back together and ask each VP to highlight key objectives for their team with timelines. If any decisions have been made that do not seem clear, help the group use the Test of Disclosure as a guide.

Creation of Lean Business Plan (if applicable, 10 minutes)

Review the requirements described in the [Lean Business Plan template](#).
Begin to import information from the mission statement and Business Model Canvas into the Lean Business Plan template.



Company Meetings



- Will be led by the **Management Team**.
- Will provide the Company with an overview of:
 - ✓ Progress to date
 - ✓ Challenges
 - ✓ Success and goals
 - ✓ Open forum for input

Agenda to be created by **the President*

Sample Agenda Items

- ❑ President's report
- ❑ Report from each department including goals for the session/week, challenges, successes, update
- ❑ Open forum: opportunities for members to ask questions, identify challenges and successes, discussion of issues that may have arisen leading from changes that may have to be made due to Test of Disclosure.
- ❑ Upcoming items such as deadlines, sales opportunities, etc.



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- Explain that starting next week, each session will begin with a short business meeting led by the Management Team.
- The purpose of this meeting is to provide the Company with an overview of progress to date challenges, success and goals as well as provide an open forum for input.
- The President is responsible for creating an agenda to be used for these meetings.
- Suggested agenda items include:
 - President's report
 - Report from each department including goals for the session/week, challenges, successes, update
 - Open forum: opportunities for members to ask questions, identify challenges and successes, discussion of issues that may have arisen leading from changes that may have to be made due to Test of Disclosure.
 - Upcoming items such as deadlines, sales opportunities, etc.
- Explain that a formal Interim Status Meeting will be required in Week 8 and the Management team should review the Sample Meeting Agenda for Interim Status Meeting in advance to prepare.



Product/Service Approval



Before production can begin, the President, VP of Production and a JA Volunteer must complete the [Product or Service Approval Form](#)



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Product/Service Approval (15 min)

Once all research and prototyping has been done for the product/service, the team must complete the Product Approval Form. The form can be completed with the President and VP Production. This must be done and approved before production begins.

Remind the team that they should not be ordering any supplies until they have received approval from JA.



Record Keeping Review



Record Keeping Review (10 minutes)

Each Company is responsible for accurate record keeping.

- A Record Keeping Tool is available on the JA Canada Campus.
- The excel document should be downloaded in a way that it can be accessed by multiple members of the team. Google Drive or other online platforms could be used.
- The document **MUST** be shared with the JA Program Manager so they may also monitor record keeping and provide assistance as needed.
- The finance, human resources, sales and production departments each have weekly inputs with regards to record keeping. Encourage students to do this immediately following the Company Meeting.
- Reinforce the importance of being honest, transparent and accurate with all record keeping.
- Students can view instructional videos about the Record Keeping Tool in the JA Canada Campus.



Questions & Next Steps



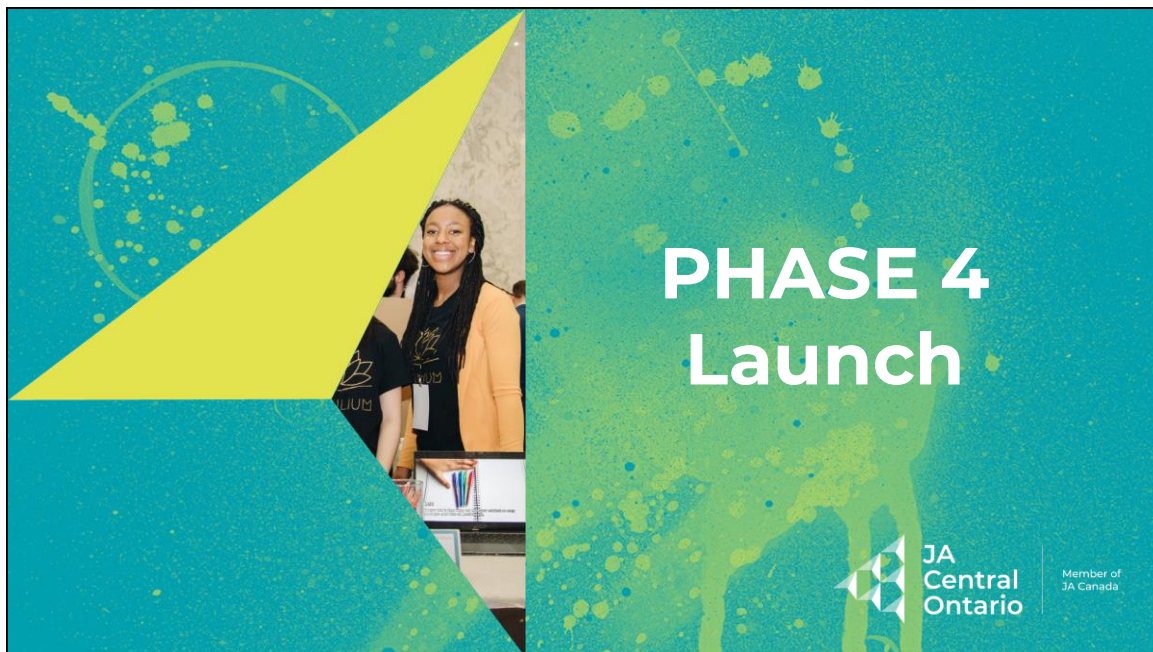
It is highly encouraged that production is ready to test their production process **next week** as long as the **Product/Service Approval Form** has been submitted and approved.



Wrap-up (5 min)

Create an opening to allow students to ask questions or provide feedback on how they are feeling to date.

Let students know that they will have an opportunity to continue planning next week with the goal of starting production no later than Week 7. If they are ready to begin next week they may do so.



Please note: If your team hasn't completed all of the agenda items in Week 5, you can use week 6 to finish these elements. Refer to the previous phases for the instructions of these items.

If you are pushing agenda items back, please make sure that your team completes the items in Phase 3 by the end of week 6.

If your team has completed these items by week 6 you can proceed to phase 4 as outlined below.

Phase 4 Launch Successful entrepreneurial ventures are results of efficient production, compelling sales and accurate metrics.

Objectives

- Implement the strategy defined by the Business Model Canvas and/or Lean Business Plan and apply department work plans
- Continue production or product or marketing of service
- Conduct sales
- Maintain accurate records



Week 6 - 15 Agenda

1. Attendance
2. Company Meetings
3. Conduct Business Operations
4. Monitor Company Success
5. Plan for and conduct Interim Status Meeting
6. Wrap Up



Overview

In this phase, all teams begin to implement their plan and begin to make their goals reality. Many activities are ongoing. Time indicated is time to review the material and conduct formal activities related to the business process.

Objectives

- Implement the strategy defined by the Business Model Canvas and/or Lean Business Plan and apply department work plans
- Continue production or product or [marketing](#) of service
- Conduct sales
- Maintain accurate records

Mentor Preparation:

As a JA Mentor during Phase 4, JA Volunteers generally take a step back and allow the students to take the lead. Continue to offer support and suggestions as well as check-in regularly with each member of the Management team and other employees.

Monitor Company morale and motivation as the weeks go on. It may be helpful to lead an open discussion about how everyone is feeling mid-way through. Refer to the norms and goals that the company set at the beginning.

Agenda

1. Company Meeting (15 minutes)
2. Conduct Business Operations
3. Monitor Company Success
4. Plan for and conduct Interim Status Meeting
5. Wrap Up



Business Operations

On-going in this Phase:



Production



Marketing initiatives



Selling product/service



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Conduct Business Operations

- On-going in this Phase:
 - Production
 - [Marketing](#) initiatives
 - Selling product/service
- The Vice President of [Marketing](#) and the Vice President of Sales should review with the company members the company sales goals, conduct sales training, and provide ongoing support regarding the sales presentation.
 3. Monitor Company Success
- Receive Sales Receipts and manage inventory. Explain it is critical that up to date, correct and transparent records are kept in order to maintain current financial figures.
 4. Plan for and conduct an Interim Status Meeting
- About halfway into operating the company (around week 10), a formal Interim Status Meeting should be scheduled to have the management team summarize the results and

compare to plan. Use the Sample [Meeting Agenda - Interim Status Meeting](#) template as a guide.



Management Team Check-In



How are you feeling? What are you experiencing?



How do you feel with the support you are receiving in your role?



On a scale of 1-10, how would you rate your team's engagement?



Do you feel that all Company members are abiding by the Code of Ethics and applying the Test of Disclosure when needed?



Do you feel there is something else I (Mentor) or JA can do to support you or the Company overall?



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Management Team Check-in

During this Phase, Mentors are encouraged to conduct an informal management check-in between weeks 8-9. The members of the management team will have been in their roles for a few weeks and completed planning therefore it is time to check-in to see how they are feeling and if they are on task. This meeting offers an opportunity to provide constructive feedback, acknowledge efforts and provide some coaching as needed.

Consider guiding the conversation with the following questions:

- How are you feeling? What are you experiencing?
- How do you feel with the support you are receiving in your role?
- On a scale of 1-10, how would you rate your team's engagement?
- Do you feel that all Company members are abiding by the Code of Ethics and applying the Test of Disclosure when needed?
- Do you feel there is something else I (Mentor) or JA can do to support you or the Company overall?

At the same time, conduct an informal check-in with members from each department to see how they are feeling and if they have concerns about the company's direction. If concerns or challenges arise during these check-ins, discuss them with your Program Manager to determine the best course of action.

Flexible Lessons Mentors may choose to deliver the two lessons below as mini-lessons during Week 8-10.



Questions & Next Steps



- Ongoing business operations

Wrap-up (5 min)

Create an opening to allow students to ask questions or provide feedback on how they are feeling to date.

Let students know that they will have an opportunity to continue planning next week with the goal of starting production no later than Week 7. If they are ready to begin next week they may do so.



Week 6-15 Optional Lessons

1. Company Meeting (15 minutes)
2. Conduct Business Operations
3. Monitor Company Success
4. Plan for and conduct Interim Status Meeting
5. Wrap Up



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Mentor Preparation:
OPTIONAL LESSONS



Delegation

You are working as a team. Nobody is left alone to do all this work.

As an Executive member of your company, you can contribute to your department's efficiency with delegation.



1.Despite the fact that you may be able to do it better yourself, do you actually grow all your own seed, fruits and vegetables and raise your own beef, chicken and pork? Or do you delegate everything related to that responsibility to your grocer?

2.Instead of growing your own cotton, weaving your own fabric, and making your own clothes, don't you delegate every aspect of that responsibility to merchants who provide you with excellent results in a timely manner for a reasonable fee?



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Flexible Lessons Mentors may choose to deliver the two lessons below as mini-lessons during Week 8-10.

1. Delegation (30 minutes)

It is important to remind students that they are working as a team. Nobody is left alone to do all this work. Delegation is important to learn as part of this process. Delegation is a great management and leadership tool when done right. As an Executive member of your company, you can contribute to your department's efficiency with delegation.

To bring the simplicity of delegation to the forefront, ask these two questions.

1. Despite the fact that you may be able to do it better yourself, do you actually grow all your own seed, fruits and vegetables and raise your own beef, chicken and pork? Or do you delegate everything related to that responsibility to your grocer?
2. Instead of growing your own cotton, weaving your own fabric, and making your own clothes, don't you delegate every aspect of that responsibility to merchants who provide you with excellent results in a timely manner for a reasonable fee?

Delegation is a mindset.

It might be intimidating to some to think of telling others what to do but there are

some strategies to help:

- Identify key opportunities for delegation. Not everything can or should be delegated.
- Communicate the task. Describe to the employees exactly what you want done, when you want it done, and the end results you expect. Do you feel that all Company members are abiding by the Code of Ethics and applying the Test of Disclosure when needed?
- Play to your team's strengths. Even within your department, each member of your team will have unique skillsets, preferences, and talents. Making good use of those unique working personalities will result in greater efficiency.
- Construct a timeline. Timelines will help keep your team focused, and accountable. Work with your team to establish a mutually agreed-upon timeline from the beginning of the task's delegation to its delivery.
- Entrust and Empower. Entrust is a key word in delegating. It means that you care about the results of what you delegate and you're willing to provide the support needed to help the employee achieve results. But you're going to let the employee do the assigned job. You don't have to be hands-on for the right outcomes to occur, but neither are you uninvolved and unaware of what's occurring.

Follow up. Following up occasionally, especially for long-term tasks, this gives you insight into progress and gives the employee the opportunity to bring up any questions or obstacles that have arisen. Set reminders for yourself to follow up and ensure the task's timely completion.

Feedback loop. After delegating your tasks, follow up with your co-workers to learn from the situation.

- Ask them if they were comfortable executing the task and if you've given them all the information they needed. Ask how effective you were in setting expectations and if your timelines were reasonable.

Encourage students as they continue to work on Company activities to review the task lists they created a few weeks back and ensure there is a name beside each task and that everyone has equal distribution of work to complete.



Change Management



https://www.youtube.com/watch?v=_IiYNMdv9E



[Change Management Activities](#)



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2. Change Management (30 minutes)

It is important to [introduce the concept of change management](#), since despite the student's best planning efforts, they may need to make adjustments to the way they operate. These adjustments are a normal part of doing business. Storming is a normal part of developing a team. Reviewing the 5 stages of Team Development and identifying where their team is at is a good check in.

- Watch the following video to introduce the concept: https://www.youtube.com/watch?v=_IiYNMdv9E
- Change management is the process, tools and techniques to manage the people side of change. It incorporates a way to help individuals make successful transitions through change.
- In an effort to be adaptable and flexible to change, especially in today's environment one must be "okay" with achieving 80% completion vs. 100% perfection. The idea of being agile to accepting new ways of doing things, changing direction, and being okay with failure, will allow us to get to a greater place as a result of openness to change.
- Explain that individuals will respond to change differently. Some people may be more adaptable than others.
- Implementing a change may not be comfortable for everyone, or even the

individual suggesting the change since we can never be 100% sure it the right decisions.

- Complete one or more of the [Change Management Activities](#). The activities are designed to engage with resistance in a meaningful way, question why students may fear change and create a more positive attitude towards new things.
- Remind students that they are not alone when needing to discuss challenges to problem-solve solutions.



Management Team Check-In



How are you feeling? What are you experiencing?



How do you feel with the support you are receiving in your role?



On a scale of 1-10, how would you rate your team's engagement?



Do you feel that all Company members are abiding by the Code of Ethics and applying the Test of Disclosure when needed?



Do you feel there is something else I (Mentor) or JA can do to support you or the Company overall?



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Management Team Check-in

During this Phase, Mentors are encouraged to conduct an informal management check-in between weeks 8-9. The members of the management team will have been in their roles for a few weeks and completed planning therefore it is time to check-in to see how they are feeling and if they are on task. This meeting offers an opportunity to provide constructive feedback, acknowledge efforts and provide some coaching as needed.

Consider guiding the conversation with the following questions:

- How are you feeling? What are you experiencing?
- How do you feel with the support you are receiving in your role?
- On a scale of 1-10, how would you rate your team's engagement?
- Do you feel that all Company members are abiding by the Code of Ethics and applying the Test of Disclosure when needed?
- Do you feel there is something else I (Mentor) or JA can do to support you or the Company overall?

At the same time, conduct an informal check-in with members from each department to see how they are feeling and if they have concerns about the company's direction. If concerns or challenges arise during these check-ins, discuss them with your Program Manager to determine the best course of action.

Flexible Lessons Mentors may choose to deliver the two lessons below as mini-lessons during Week 8-10.

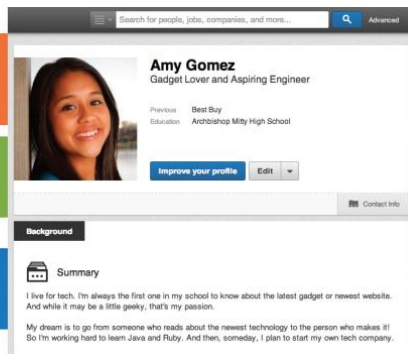


Professional Social Media Profile

☐ **PHOTO:** It doesn't have to be fancy - just use your cellphone camera in front of a plain background. Wear a nice shirt and don't forget to smile!

☐ **HEADLINE:** Tell people what you're excited about now and the cool things you want to do in the future.

☐ **SUMMARY:** Describe what motivates you, what you're skilled at, and what's next.



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OPTIONAL

(15 Minutes)

- Social media is becoming a very important tool and it will be discussed in relation to [marketing](#) later on. A professional social media profile is also an important tool much like a resume.
- As students are preparing their nomination speeches, encourage them to reference the [Professional Social Media Profile Checklist](#) and videos in the JA Canada Digital Campus.
- You may want to encourage students to build a profile and utilize it in their nomination presentation.
- This is a good time to mention that later on when applying for employment students will be able to reference and leverage their JA experience therefore be sure to include it on resume and social media profiles under Organizations they have been involved with.
- Mentors could consider displaying their own professional social media profile as examples.



Professional Social Media Profile

☐ **EXPERIENCE:** List the jobs you held, even if they were part-time, along with what you accomplished at each. Even include photos and videos from your work.

☐ **HONORS & AWARDS:** If you earned a prize in or out of school, don't be shy. Let the world know about it!

Experience

Repair Technician

Best Buy

June 2013 – August 2013 (3 months)

Worked 20 hours a week in the Service Department, fixing everything from laptops to iPhones. Received 5-star rating from 97% of customers.



A video I made for my teammates on how to replace cracked iPhone screens



Honors & Awards

California Scholarship Federation

Archbishop Mitty High School

May 2012

Received a scholarship from the California Scholarship Federation (CSF), the oldest such institution in the state. CSF grants scholarships to just 50 students across California each year, based on academics, community service, and citizenship.



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OPTIONAL



Professional Social Media Profile

☐ **PROJECTS:** Whether you led a team assignment in school or built an app on your own, talk about what you did and how you did it.

☐ **COURSES:** List the classes that show off the skills and interests you're most excited about.

☐ **SKILLS & EXPERTISE:** Add at least 5 key skills - and then your connections can endorse you for the things you're best at.

The screenshot shows a professional social media profile with three main sections:

- Projects:** Titled "FIRST Robotics Competition" with a date of "April 2013". The description reads: "Worked with my fellow Robotics Club members to build a functioning robot for the world's largest high school competition. By using artificial intelligence, our robot was able to cross a playing field on its own and score goals!". It lists 8 team members, including "Amy Gomez" (Design Lead and Aspiring Engineer) and "Ashley Reese" (Robotics Club VP).
- Courses:** Titled "Archbishop Mitty High School". It lists three courses: "AP English Literature and Composition", "Statistics", and "AP Physics C Electricity & Magnetism".
- Skills & Expertise:** Titled "Most endorsed for...". It lists five skills: "Laptops", "Customer Service", "Troubleshooting", "Computer Hardware", and "Windows 7". Each skill has a row of small profile pictures representing endorsements from connections.

OPTIONAL



Professional Social Media Profile

☐ **ORGANIZATIONS:** Have you joined any clubs at school or outside? Be sure to describe what you did with each organization.

☐ **VOLUNTEER EXPERIENCE & CAUSES:** Even if you weren't paid for a job, be sure to list it. Admissions officers and employers often see volunteer experience as just as valuable as paid work.

☐ **EDUCATION:** Starting with high school, list all the educational experiences you've had - including summer programs.

☐ **RECOMMENDATIONS:** Ask managers, teachers, or classmates who've worked with you closely to write a recommendation. This gives extra credibility to your strengths and skills.

Organizations

Robotics Club

President

April 2012 - Present

Helped found and lead my school's first robotics club, including a trip to the Sacramento Regional for the FIRST Robotics Competition.

Volunteer Experience & Causes

Volunteer

Habitat for Humanity International

January 2013 - Disaster and Humanitarian Relief

Helped to build a new home for a refugee family from Somalia.

Education

Archbishop Mitty High School

2010 - 2014 (expected)

Recommendations

Received (1)

Repair Technician

Best Buy

David Lee

Manager, Service Department

Any was one of the best summer workers I've ever had. She came in and figured out how to fix just about anything, no matter how tricky. And she always made our customers feel good about their experience, even if they were nervous about using technology. Highly recommended!

October 06, 2013, David managed Amy at Best Buy



OPTIONAL



Questions & Next Steps



- Ongoing business operations

Wrap-up (5 min)

Create an opening to allow students to ask questions or provide feedback on how they are feeling to date.

Let students know that they will have an opportunity to continue planning next week with the goal of starting production no later than Week 7. If they are ready to begin next week they may do so.



Phase 5 Achieve

Personal potential is realized when individuals take risks, engage in new experiences and collaborate with others, and celebrate the success achieved together.

Objectives

- Understand the steps to close a business
- Share learning outcomes and successes in a variety of formats
- Conduct a final status meeting
- Reflect, appraise, and submit feedback to improve program experience



Week 16

1. Company Meeting
2. Factors of Success
3. Review requirements described in the Final Report and Presentation Outline
4. Review Liquidating and Concluding Guidelines
5. Questions and wrap-up



Week 16

This is the final week to receive sales income and by the end of this meeting all books and records should be finalized and closed.

Objectives

- Understand the steps to close a business
- Share learning outcomes and successes in a variety of formats.
- Conduct a final shareholder meeting.
- Reflect, appraise, and submit feedback to improve program experience.

Mentor Preparation

Review videos and materials in advance on the JA Canada Campus.
Print out a copy of the [Final Report and Presentation Outline](#) and [Liquidating and Concluding Guidelines](#) if online access is not possible.

- Company Meeting (15 minutes)
- Factors of Success (15 minutes)
- Review requirements described in the Final Report and Presentation Outline (10 min)

- Review Liquidating and Concluding Guidelines (75 min)
- Questions and wrap-up (5 min)



Factors of Success



Factors of Success (15 minutes)

- Let the students know that in the next few weeks they will be closing their Company. As part of that process, you will be reviewing several of the requirements to do this.
- Ask the group if they feel they have been successful?
 - This may illicit many responses. In some cases, Companies may be able to celebrate having made a profit. In other cases, they may not be on track or have reached their break-even point.
 - The point of the conversation is to encourage the group to look at the positive things they have done and accomplished.
- Use this opportunity to bring back the SMART goals the students created in the Week 1. Remind students of the individual goals they had written and ask if anyone would like to share. Also refer to the company goals and discuss what they have achieved and learned.
- Refer back to the 5 Stages of Team development, ask

students to reflect on how they managed to move from Forming, Storming, Norming, Performing to Adjourning together. How was the journey to this point of the Company?

- Ask students, if following a Code of Ethics/Test of Disclosure created a Company with JA values.
- Now that the Company is in its final weeks, take some time to circle back to the Key Performance Indicators they had created. Take the opportunity to celebrate successes and look at any items that have not been achieved to determine if it's still possible.
- This activity will help students prepare for writing their final report.



Final Report Outline

The Final Report should include the following components in this order:

1. Title Page
2. Letter to the Shareholders
3. Table of Contents
4. Company Membership
5. Organizational Chart
6. Department Overview Letters
7. Summary of Financial Figures and Statements
8. Recognition of Outstanding Members/Directors
9. Acknowledgments

[Final Report and Presentation Outline](#)



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3. Review requirements described in the Final Report Outline (10 min)

Shareholders in JA Companies will want to know why their investment paid off or why the business failed to be profitable. Participants prepare a [Final Report and Presentation](#) to share their results with the people who made an investment.

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- Begin work on this report early using placeholders for any data that might not be ready.
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Liquidating and Concluding Guidelines

Liquidating and Concluding Guidelines



What is liquidation?

Liquidation is the process of:

- Converting what a company owns (i.e., its assets) into cash
- Settling all accounts (i.e., paying suppliers and collecting from customers)
- Distributing remaining cash to the shareholders, and
- Winding up the company:
 - Shut-down the company
 - Continuing your company



The liquidation process should begin in **Week 16** (____, ____)

- Finances including shares must be finalized by Week 18 (____, ____)
- The shareholders report, fixed costs, and JA taxes are due ____ - liquidation needs to be completed prior to this date.



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Liquidating and Concluding Guidelines



Other JA specific transactions

- ▶ **Payroll**
 - Employee compensation
- ▶ **Capital**
 - Shares issuance
 - Dividend payment
- ▶ **Accounts Payable**
 - Junior Achievement fees
 - Donation funds to charity
- ▶ **Closing of Accounts**
 - Ensure payments have been accepted
 - Payment will be void once account has closed
 - Collect all payments from customers



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Liquidating and Concluding Guidelines



Company Finances – Summary of key activities

Start-up activities

Business Activities

Liquidation

Financial Reporting

All of your company's assets and liabilities have to be settled and disbursed. To determine your financial position



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Liquidating and Concluding Guidelines



Don't forget the raw materials

Start-up activities Business Activities **Liquidation** Financial reporting



Have a cut off date for production

If have excess materials – can you return them?

Sell at cost/discount to team members

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Liquidating and Concluding Guidelines



Company finances – Bank reconciliation

Start-up activities

Business Activities

Liquidation

Financial reporting



Compares the cash in your bank statement to the cash you've recorded in your financial records (General Ledger)

Types of reconciling items:

Outstanding e-transfers

- Pending e-transfers that your company has sent, but have not yet cleared your bank account (e.g. supplier hasn't accepted the transfer)

Outstanding deposits

- Money that you have deposited in your bank account that did not show up on your last bank statement

Bank fees

- Charges by your bank which your company did not know about until you received the bank statement



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Liquidating and Concluding Guidelines

CLOSE BANK ACCOUNT (1/2)

Cash

- Collect funds owing from customers
- Deposit all cash received

Settle debts

- Pay suppliers
- Pay employees
- Pay dividends
- Pay Junior Achievement fees
- Issue cheque to donate to charity

Cheques

- Ensure finances have been finalized first, prior to issuing cheques to avoid re-issuing cheques
- Ensure all cheques have been signed by TWO authorized individuals



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Liquidating and Concluding Guidelines

CLOSE BANK ACCOUNT (2/2)



- Bank accounts will be closed on ____, ____.
- This means **ALL CHEQUES MUST BE CASHED** by ____, ____.
- This includes your suppliers, dividends, salaries, bonus cheques and shareholder cheques.
- When issuing cheques, it is important to emphasize to everyone that their cheques must be cashed **PRIOR** to ____, ____ otherwise, they will not receive their funds.
- Any funds remaining in this account will be donated to Junior Achievement.
- Once all of the above has been completed, there should be no funds remaining. At this point, the bank account can be closed.
- Will need to sign form to close account.

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Management Team Check-In



How are you feeling? What are you experiencing?



How do you feel with the support you are receiving in your role?



On a scale of 1-10, how would you rate your team's engagement?



Do you feel that all Company members are abiding by the Code of Ethics and applying the Test of Disclosure when needed?



Do you feel there is something else I (Mentor) or JA can do to support you or the Company overall?



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Management Team Check-in

During this Phase, Mentors are encouraged to conduct an informal management check-in between weeks 8-9. The members of the management team will have been in their roles for a few weeks and completed planning therefore it is time to check-in to see how they are feeling and if they are on task. This meeting offers an opportunity to provide constructive feedback, acknowledge efforts and provide some coaching as needed.

Consider guiding the conversation with the following questions:

- How are you feeling? What are you experiencing?
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- On a scale of 1-10, how would you rate your team's engagement?
- Do you feel that all Company members are abiding by the Code of Ethics and applying the Test of Disclosure when needed?
- Do you feel there is something else I (Mentor) or JA can do to support you or the Company overall?

At the same time, conduct an informal check-in with members from each department to see how they are feeling and if they have concerns about the company's direction. If concerns or challenges arise during these check-ins, discuss them with your Program Manager to determine the best course of action.

Flexible Lessons Mentors may choose to deliver the two lessons below as mini-lessons during Week 8-10.



Questions & Next Steps



- Complete any outstanding reports and prepare to respond to questions at the final meeting



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Wrap-up (5 min)

Create an opening to allow students to ask questions or provide feedback on how they are feeling to date.



Week 17

- Company Meeting
- Review Sample Meeting Agenda - Final Status Meeting
- Finalize records, data, and compile reports
- Final presentation run through
- Wrap-up



1. Company Meeting (10 min)

Allow the team to conduct their weekly team meeting and take attendance.

Review Sample Meeting Agenda - Final Status Meeting (20 min)

Review the [Sample Meeting Agenda - Final Status Meeting](#)

Allow time for the President to set their agenda for their Final Status Meeting and communicate/share it with the Company

Finalize records, data, and compile reports (50 min)

Provide support as students finalize their data entry and records.

Mentors should take time to review final records and ensure the Income Statement and Balance Sheet are completed properly.



Week 17

Final presentation run through



1. Company Meeting (10 min)

Allow the team to conduct their weekly team meeting and take attendance.

Review Sample Meeting Agenda - Final Status Meeting (20 min)

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Allow time for the President to set their agenda for their Final Status Meeting and communicate/share it with the Company

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Questions & Next Steps



- Complete Final Report and Presentation.

Wrap-up (5 min)

Create an opening to allow students to ask questions or provide feedback on how they are feeling to date.



Week 18

1. Final Status Meeting
2. Debrief and Celebration
3. Wrap-Up



- Final Status meeting (50 min)
- Debrief & Celebration (50 min)
- Wrap-up (20 min)

Activities

1. Final Status Meeting and Presentation (50 min)

- Allow the team to conduct the Final Status meeting
- The President should lead the meeting with the assistance of the Vice-Presidents.
- **When the meeting is finished the participants can send the Final Reports, shareholders' letters and dividend cheques in envelopes and mail them to shareholders who are not present. Follow any instructions from your Charter Program Manager.**



Week 18



CONGRATULATIONS!!



- What went well? Or not? And why?
- What challenges did you encounter and how did you overcome them? Or not?
- What would you do different?
- Did the teamwork and communicate well together?
- What part of the program was most valuable for you?
- Did you achieve your personal goals?



•Debrief & Celebration (50 min)

•Ask students to consider their personal and team goals that they set at the beginning of the program. Were these goals accomplished? What progress was made and what was learned along the way? The discussion should evaluate challenges faced but focus on successes achieved. Highlight the accomplishments of the team and the personal growth that they will take away from the experience. Questions to consider:

- What went well? Or not? And why?
 - What challenges did you encounter and how did you overcome them? Or not?
 - What would you do different?
 - Did the team work and communicate well together?
 - What part of the program was most valuable for you?
 - Did you achieve your personal goals?
- Ask students to consider how they will apply what they have

learned.

- Can they think of someone who might want to also want the JA Company Program experience? How would they share what they have learned?