

Quality Control

What is Quality Control?

A set of procedures designed to ensure that a product or service meets defined criteria.

Who does Quality Control?

- ✓ Manufacturers of food products often have employees who test the finished products for taste and appearance.
- ✓ Clothing manufacturers have workers inspect garments to ensure that they are properly sewn.
- ✓ Service-oriented companies have representatives observe the service being performed or who do follow-up checks to ensure that everything was done properly.

Watch this video to understand how to conduct your own Quality Control:

<https://www.youtube.com/watch?v=LdhC4ziAhgY>